

**TARIFF APPLICABLE TO**  
**TELECOMMUNICATIONS SERVICES**  
**PROVIDED BY**  
**COOPERATIVE COMMUNICATIONS, INC.**  
**WITHIN THE STATE OF NEW JERSEY**

This tariff contains the regulations and rates applicable to the furnishing of facilities based local exchange and long distance telecommunications services provided by Cooperative Communications, Inc. within the State of New Jersey. This tariff is on file with the New Jersey Board of Public Utilities ("Board"). Copies may be inspected during normal business hours at the Company's principal place of business: 412-420 Washington Avenue, Belleville, New Jersey 07109.

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Issued: February 11, 2014

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Issued By: Louis A. Lombardi, Jr. , Chief Operating Officer  
412-420 Washington Avenue  
Belleville, NJ 07109

## CHECK SHEET

<u>Section</u>	<u>Page</u>	<u>Revision</u>		<u>Section</u>	<u>Page</u>	<u>Revision</u>
Check Sheet	Title Page	Second	*	Preface	1	First
Check Sheet	1	Sixth	*	Preface	2	First
Check Sheet	2	First		Preface	3	First
Check Sheet	3	First		Preface	4	First
Check Sheet	4	First				
Check Sheet	5	Second				
Check Sheet	6	Fifth	*			
Check Sheet	7	Second				
Check Sheet	8	First				
Check Sheet	9	Second				
Check Sheet	10	Second				

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<u>Section</u>	<u>Page</u>	<u>Revision</u>	<u>Section</u>	<u>Page</u>	<u>Revision</u>
1	1	Second			
1	2	First			
1	3	First			
1	4	First			
1	5	First			
1	6	First			
1	7	First			
1	8	First			
1	9	First			
1	10	First			
1	11	First			
1	12	First			
1	13	First			
1	14	First			
1	15	First			
1	16	First			
1	17	First			
1	18	First			
1	19	First			

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## CHECK SHEET

<u>Section</u>	<u>Page</u>	<u>Revision</u>	<u>Section</u>	<u>Page</u>	<u>Revision</u>
2	1	First			
2	2	First			
2	3	First			
2	4	First			
2	5	First			
2	6	First			
2	7	First			
2	8	First			
2	9	First			
2	10	First			
2	11	First			
2	12	First			
2	13	First			
2	14	First			
2	15	First			
2	16	First			
2	17	First			
2	18	First			
2	19	First			
2	20	First			
2	21	First			
2	22	First			
2	23	First			
2	24	First			
2	25	First			
2	26	First			
2	27	First			
2	28	First			
2	29	First			
2	30	First			
2	31	First			
2	32	First			
2	33	First			
2	34	First			
2	35	First			
2	36	First			

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CHECK SHEET

<u>Section</u>	<u>Page</u>	<u>Revision</u>	<u>Section</u>	<u>Page</u>	<u>Revision</u>
3	1	First			
3	2	First			
3	3	First			

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## CHECK SHEET

<u>Section</u>	<u>Page</u>	<u>Revision</u>		<u>Section</u>	<u>Page</u>	<u>Revision</u>
4	1	Second	*			
4	2	Second	*			
4	3	Second	*			
4	4	First				
4	5	Second	*			
4	6	Second	*			
4	6.1	Original	*			
4	7	Second	*			
4	8	Second	*			
4	9	Second	*			
4	10	Second	*			
4	11	Second	*			
4	12	Second	*			
4	13	Second	*			
4	14	Second	*			
4	15	Second	*			
4	16	Second	*			
4	17	Second	*			
4	18	Second	*			
4	19	Second	*			
4	19.1	Original	*			
4	19.2	Original	*			
4	19.3	Original	*			

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## CHECK SHEET

<u>Section</u>	<u>Page</u>	<u>Revision</u>	<u>Section</u>	<u>Page</u>	<u>Revision</u>
5	1	First			
5	2	First			
5	3	Fourth	*		
5	3.1	First	*		
5	4	First			
5	5	First			
5	6	First			
5	7	Second			

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## CHECK SHEET

<u>Section</u>	<u>Page</u>	<u>Revision</u>	<u>Section</u>	<u>Page</u>	<u>Revision</u>
6	1	First			
6	2	First			
6	3	First			
6	4	First			
6	5	First			
6	6	First			
6	7	First			
6	8	First			
6	9	First			
6	10	First			
6	11	First			
6	12	First			
6	13	First			
6	14	Second	*		
6	15	First			
6	16	Second	*		
6	17	First			
6	18	First			
6	19	First			
6	20	First			
6	21	First			
6	22	First			

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## CHECK SHEET

<u>Section</u>	<u>Page</u>	<u>Revision</u>	<u>Section</u>	<u>Page</u>	<u>Revision</u>
7	1	First			
7	2	First			
7	3	First			
7	4	First			

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## CHECK SHEET

<u>Section</u>	<u>Page</u>	<u>Revision</u>		<u>Section</u>	<u>Page</u>	<u>Revision</u>
8	1	First				
8	2	Second	*			
8	3	Second	*			
8	4	Second	*			
8	5	Second	*			
8	6	Second	*			

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<u>Section</u>	<u>Page</u>	<u>Revision</u>	<u>Section</u>	<u>Page</u>	<u>Revision</u>
9	1	First			
9	2	First			
9	3	Second			
9	4	First			
9	5	First			
9	6	First			
9	7	First			
9	8	First			
9	9	First			
9	10	First			
9	11	First			

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 TABLE OF CONTENTS

Title Sheet .....	Title
Check Sheet .....	1
Preface	
Table of Contents .....	1
Explanation of Symbols .....	3
Tariff Format.....	3
Application of Tariff.....	4
Section 1 - Technical Terms and Abbreviations.....	1
Section 2 - Rules and Regulations.....	1
Section 3 - Application of Rates.....	1
Section 4 - Service Areas.....	1
Section 5 - Local Exchange Access Services .....	1
Section 6 - Premium Local Exchange Access Services .....	1
Section 7 - Message Telecommunications Services .....	1
Section 8 - Service Charges.....	1
Section 9 - Special Arrangements.....	1

(T)

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

EXPLANATION OF SYMBOLS

- (C) To signify changed condition or regulation
- (D) To signify deleted or discontinued rate, regulation or condition
- (I) To signify a change resulting in an increase to a Customer's bill
- (M) To signify that material has been moved from another tariff location
- (N) To signify a new rate, regulation condition or sheet
- (R) To signify a change resulting in a reduction to a Customer's bill
- (T) To signify a change in text but no change to rate or charge

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TARIFF FORMAT

- A. Sheet Numbering -Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, occasionally, when a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers -Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Board. For example, the 4th revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc. the Board follows in its tariff approval process, the most current sheet number on file with the Board is not always the sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence -There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets -When a tariff filing is made with the Board, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find if a particular sheet is the most current on file with the Board.

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APPLICATION OF TARIFF

This tariff contains the rates, terms and conditions applicable to the provision of local exchange and facilities-based long distance telecommunications services by Cooperative Communications, Inc. between various locations within the State of New Jersey.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

For the purpose of this tariff, the following definitions will apply:

**Account Codes:** Account Codes permits Centrex Stations and attendants to dial an account code number of up to eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

**ADAD:** Automatic Dialing-Announcement Device.

**Advance Payment:** Part or all of a payment required before the start of service.

**Agency:** For 911 or E911 service, the government agency(s) designated as having responsibility for the control and staffing of the emergency report center.

**Alternate Routing ("AR"):** Allows E911 calls to be routed to a designated alternate location if: (1) all E911 exchange lines to the primary PSAP (See definition of PSAP below.) are busy; or (2) the primary PSAP closes down for a period (night service).

**Applicant:** A person, association, partnership, corporation or government agency making a written or oral request for the commencement of or changes in its public utility service.

**Application:** A written or oral request to a public utility for the commencement of or changes in public utility service.

**Automatic Dialing-Announcing Device:** Automatic equipment used for solicitation which has a storage capability of multiple numbers to be called or a random or sequential number generator that produces numbers to be called and has the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Automatic Location Identification ("ALI"): The name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

Automatic Number Identification (ANI): Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

Authorized User: A person, corporation or other entity that is authorized by the Company's Customer to utilize service provided by the Company to the Customer. The Customer is responsible for all charges incurred by an Authorized User.

Bit: The smallest unit of information in the binary system of notation.

Board: The New Jersey Board of Public Utilities or any succeeding agency.

Busy hour: The continuous 1-hour period of the day during which the volume of traffic is greater than during another continuous 1-hour period of the same day.

Busy Hour Minutes of Capacity (BHMC): The term "Busy Hour Minutes of Capacity (BHMC)" denotes the Customer specified maximum amount of Switched Access Service and/or Directory Assistance Service access minutes the Customer expects to be handled in an end office switch during any hour in an 8:00 a.m. to 11:00 p.m. period for the Feature Group and/or Directory Assistance Service ordered. This Customer specified BHMC quantity is the input data the Company uses to determine the number of transmission paths for the Feature Group and/or Directory Assistance Service ordered.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Busy season: The calendar month or 30-day period of the year during which the greatest volume of traffic is handled in the office.

Called Station: The terminating point of a call (i.e., the called number).

Calling Card: A card issued by Company containing such account numbers assigned to its Customer, which enables the charges for calls made to be properly billed on a pre-arranged basis.

Calls: A customer telephone message attempted.

Central Office: An operating unit equipped with switching apparatus by means of which telephonic communication is established between telephones connected to it or by the additional aid of trunk lines between the telephones and telephones connected to other central offices.

Central Office Line: A line providing direct, or indirect, access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

Channel: A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

Channel Conversion: The termination of 1.544. Mbps Service at a Customer's location with conversion of the digital signal to 24 analog voice grade circuits. Channel Conversion can be furnished by the Customer.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Channel Service Unit ("CSU"): The equipment located at the Customer's premises that terminates each 1.544 Mbps Digital Loop and performs such functions as proper termination of facilities, regeneration of signals, recognition and correction of signal format errors and provides remote loop-back capability.

Collocation: An arrangement whereby the Company's switching equipment is located in a local exchange Company's central office.

Commission: The New Jersey Board of Public Utilities.

Commitment Period: The time period stated in a Customer contract wherein the Customer is obligated to continue service with the Company in accordance with the terms of the contract.

Common Channel Signaling: The term "Common Channel Signaling" (CCS) denotes a high-speed packet switched communications network which is separate (out of band) from the public packet switched and message networks. Its purpose is to carry addressed signaling messages for individual trunk circuits and/or database related services between Signaling Points in the CCS network.

Communications Services: The Company's intrastate toll and local exchange switched telephone services offered for both intraLATA and interLATA use.

Communications Systems: Channels and other facilities, which are capable of two-way communications between subscriber-provided terminal equipment or telephone company stations, even when not connected to exchange and message toll communications service.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Company: Cooperative Communications, Inc. ("Cooperative"), or "Cooperative," the issuer of this tariff.

Company Calling Card: A telephone calling card issued by the Company at the Customer's request, which enables the Customer or User(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.

Credit Card: A Credit Card is an accepted credit card, which is defined as a credit card that the cardholder has requested or applied for and received, or has signed, used or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

Customer or Subscriber: The person, firm or corporation, which orders service and is responsible for the payment of charges and compliance with the Company's regulations. A person, association, partnership, corporation or government agency provided with telephone service by a regulated public utility.

Customer Premises Equipment ("CPE"): Equipment provided by the Customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX or other communication system.

Dedicated Inbound Calls: Refers to calls that are terminated via dedicated access facilities connecting the Customer's premises and the Company's Point of Presence (POP) ☐. This service is offered to the extent facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

**Dedicated Outbound Calls:** Refers to service that is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's (POP). The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

**Dial Pulse (DP):** The pulse type employed by rotary dial station sets.

**Default Routing ("DR"):** When an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes, such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP.

**Demarcation Point:** The physical dividing point between the Company's point of presence and the Customer.

**Deposit:** Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

**Digital:** A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

**DID TRUNK:** A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the company operator.

**Direct Inward Dial (DID):** A service attribute that routes incoming calls directly to stations, bypassing a central answering point.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Direct Outward Dial (DOD): A service attribute that allows individual station users to access and dial outside numbers directly.

Disconnect or Disconnection: The termination of a circuit connection between the originating station and the called station, or the Company's operator.

Dual Tone Multi-Frequency (DTMF): The pulse type employed by tone dial station sets.

Duplex Service: Service which provides for simultaneous transmission in both directions.

End Office: An ILEC or CLEC switching system where station Loops are terminated for purposes of interconnection to each other and to trunks.

End User or User: Any person or entity that obtains the Company's services provided under this Tariff, regardless of whether such person or entity is so authorized by the Customer.

Emergency Service Number ("ESN"): A unique code, assigned by the Company, used to define specific combinations of police, fire and/or ambulance jurisdictions, or any other authorized agency, which are designated by the Customer.

E911 Customer: A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

E911 Service Area: The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Error: A discrepancy or unintentional deviation by the Company from what is correct or true. An "error" can also be an omission in records.

Exchange: A unit established by a public utility for the administration of communication services under its specific local exchange service tariff provisions consisting of one or more central offices with associated plant facilities used in furnishing services and having one point designated for the purpose of rating toll calls for customers.

Exchange Access Line: A central office line furnished for direct or indirect access to the exchange system.

Exchange Service: The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

Exchange Telephone Company or Telephone Company: Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Final Account: A Customer whose service has been disconnected who has outstanding charges still owed to the Company.

Flat Rate Service: The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Ground Start: Describes the signaling method between the PBX/key system interface and the Company's switch. It is the signal requesting service.

Hearing Impaired: Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

Incoming Service Group: Two or more central office lines arranged so that a call to the first line is completed to a succeeding line in the group when the first line is in use.

In-Only: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

Interface: That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

Interoffice Mileage: The segment of a line that extends between the central offices serving the originating and terminating points.

Interruption: The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

IXC or Interexchange Carrier: A long distance telecommunications services provider. A carrier that provides interexchange telephone services to the public.

Intrastate Access Service: Provides for a two-point communications path between a Customer's premises or a collocated interconnection location and an end user's premises for originating and terminating calls within the state.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Link: The physical facility from the Company interface on an end-user's or carrier's premises to the point of interconnection on the main distribution frame of the Company's central office.

Leased Channel: A non-switched electrical path used for connection of equipment furnished by the subscriber to equipment furnished by the subscriber or the Company for a specific purpose.

Local Call: A call that, if placed by a Customer over the facilities of the Company, is not rated as a toll call.

Local Calling Area: The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

Local Interconnection Trunking Service: A local circuit administration point, other than a cross-connect or an information outlet, that provides capability for routing and re-routing circuits.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Local Message: A communication from a telephone to another telephone bearing the designation of a central office within the local service area established from time to time by the Company as the local service area for the exchange serving the calling telephone.

Local Service: Telephone exchange service within a local calling area. Local Service Area: The area within which customers may call without assessment of toll charges. Loop Start: Describes the signaling between the terminal equipment or PBX/key system interface and the Company's switch. It is the signal requesting service.

Loops: Segments of a line, which extend from the serving central office to the originating and to the terminating point.

Mbps: Megabits, denotes millions of bits per second. Message: A completed customer or user call.

Message Rate Service: A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one

message. Message unit: A unit of measurement used for a form of exchange service under which originated messages are measured and charged for in accordance the local exchange tariff.

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**Metering:** The metering of data concerning a customer's calls which is used in preparation of the customer's bill for service which is made by operators, automatic message accounting, message registers or other acceptable data recorder methods.

**Minimum Point of Presence (MPOP):** The physical point of demarcation within a Customer's premises at which the company's responsibility for the provision of service (including installation and repair, as well as installation and maintenance of inside wire) ends.

**MOU:** Minutes of Use

**Monthly Recurring Charges:** The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

**Move:** The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

**Multi-Frequency or (MF):** An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

**Multiline Hunt:** A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

**Network:** Refers to the Company's facilities, equipment, and services provided under this Tariff.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Network Control Signaling: The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (e.g. dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting) to control the operation of switching machines in the telecommunications system.

Network Control Signaling Unit: The terminal equipment furnished, installed and maintained by the Telephone Company for the provision of network control signaling.

Node: The location to which digital channels are routed and where access is provided to such lines and associated equipment for testing.

Non-Recurring Charge (NRC): The initial charge, usually assessed on a one-time basis, to initiate and establish service.

NPA: Numbering plan area or area code.

Off-Net: A means for carrying and switching traffic to or from the Customer's premises, where the Company leases Other Telephone Company's facilities to deliver traffic to a Customer location. With Off-Net service, the Customer's premises is connected through such facilities directly to switching equipment leased by the Company for resale purposes from Other Telephone Companies. (Off-Net traffic consists of all traffic that is not considered to be On-Net traffic.)

On-Net: A means for carrying and switching local traffic to or from the Customer's premises, where the Company connects to the MPOP in a Customer building or on a Customer's premises using Company-owned fiber facilities or local loops obtained from Other Telephone Companies. With On-Net service, the Customer's premises are connected through such facilities directly to switching equipment owned by the Company.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Other Telephone Company: An Exchange Telephone Company, other than the Company.

PBX: Private Branch Exchange

PBX Trunk: A P.B.X. trunk is a transmission path which serves as an exchange access line connecting P.B.X. switching equipment or similar equipment with a central office.

Point of Presence (POP): The physical location where or from which an IXC gains access to an ILEC, CLC, or other IXC Network.

Port: A connection to the switching network with one or more voice grade communications channels, each with a unique network address (telephone number) dedicated to the Customer. A port connects a link to the public switched network.

Premises: The space occupied by a Customer or authorized user in a building or buildings or contiguous property not separated by a public right of way.

Primary Service Order: An application for simple residential or business, voice grade, public utility service to be provided at a customer location which does not have public utility service including, but not limited to, the initial connection of a new customer or the transfer of public utility service of an existing customer's service to a new location.

Private Branch Exchange Service: Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

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## SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Public Safety Agency: The State or any city, county, municipal corporation, public district, public authority, or functional division located in whole or part within the State which provides or has the authority to provide fire fighting, law enforcement, ambulances, medical, or emergency services. Referred to as the customer for Universal Emergency Telephone Number Service.

Public Safety Answering Point ("PSAP"): An answering location for E911 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call.

Rate Center: A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

Referral Periods: The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

Resale of Service: The subscription to communications service and facilities by one entity and the re-offering of communications service to others (with or without "adding value") for profit.

Same Premises: All space in the same building in which one subscriber has the right of occupancy, and all space in different buildings on contiguous property when occupied solely by the same subscriber. Foyers, hallways and other space for the common use of all occupants of a building are considered the premises of the operator of the building.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Selective Routing ("SR"): A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

Serving Central Office: The central office from which local service is furnished.

Service Commencement Date: The first day following the date on which the company notifies the customer that the requested service or facility is available for use, unless extended by the customer's refusal to accept service which does not conform to standards set forth in the service order or this tariff, in which case the Service commencement date is the date of the customer's acceptance. The Company and Customer may mutually agree on a substitute service commencement date.

Service Switching Point (SSP): A Service Switching Point denotes an end office or tandem, which, in addition to having SS7 and SP capabilities, is also equipped to query centralized databases.

Serving Wire Center: The term "Serving Wire Center" denotes the wire center from which the Customer designated premises would normally obtain dial tone.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers

Signaling Point (SP): The term "Signaling Point (SP)" denotes an SS7 network interface element capable of originating and terminating SS7 trunk signaling messages.

Signaling Point of Interface (SPOI): The term "Signaling Point of Interface (SPOI)" denotes the Customer designated location where the SS7 signaling information is exchanged between the Telephone Company and the Customer.

Signaling System 7 (SS7): The term "Signaling System 7 (SS7)" denotes the layered protocol used for standardized common channel signaling in the United States and Puerto Rico.

Signal Transfer Point (STP): The term "Signal Transfer Point (STP)" denotes a packet switch, which provides access to the Telephone Company's SS7 network and performs SS7 message signal routing and screening.

Signal Transfer Point (STP) Port: The term "Signal Transfer Point (STP) Port" denotes the point of termination and interconnection to the STP.

Station: Each telephone on a line and where no telephone associated with the line is provided on the same premises and in the same building, the first termination in station key equipment or a jack for use with a portable telephone.

Subscriber: A Subscriber is a Customer.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Surveillance Level: A measurement of telephone service that indicates a need for the public utility to investigate the cause of the problem, to remedy the problem and to inform the Commission of the problem.

Suspension: Suspension of service for nonpayment is interruption of outgoing service only. Suspension of service at the subscriber's request is interruption of both incoming and outgoing service.

Tandem: A switch facility to which NPA and NXX codes are subtended.

Toll Call: Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

Toll Free: A term to describe an inbound communications service, which permits a call to be completed at a location without charge to the calling party. Access to the service is gained by dialing a ten (10) digit telephone number (e.g. NPA is 800, 877, 888, etc.).

Trouble report: A written or oral report delivered to an authorized public utility representative by a customer or user of public utility services which relates to a defect, difficulty or dissatisfaction with the public utility's regulated service.

Trunk: A communication channel between central offices, switching units or private branch exchanges.

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Universal Emergency Telephone Number (911) Service: Wherever feasible, the Company will provide a universal Central Office number "911" for the use of Public Safety Agencies having the responsibility to protect the safety and property of the general public. It is intended that use of 911 Service will provide the public with a means of simple and direct telephone access to a Public Safety Answering Point.

Usage Based Charges: Charges for minutes or messages traversing over local exchange facilities.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

Wire Center: A building in which one or more central offices, used for the provision of Exchange Services, is located.

Working day: A day except Saturday, Sunday or legal holiday.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

- 2.1.1 Company's services are furnished for telecommunications originating and/or terminating in any area within the State of New Jersey.
- 2.1.2 Company offers resold and facilities-based telecommunications services to Customers for the direct transmission and reception of voice, data, and other types of communications.
- 2.1.3 The Company's services are provided on a monthly basis, and are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.4 Request for service under this tariff will authorize the Company to conduct a credit search on the Customer. The Company reserves the right to refuse service on the basis of credit history, and to refuse further service due to late payment or nonpayment by the Customer.
- 2.1.5 Shortage of Equipment or Facilities
  - A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
  - B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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SECTION 2 - RULES AND REGULATIONS

2.2 Limitations

- 2.2.1 Service is offered subject to availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.
- 2.2.2 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.3 The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with the Company.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.5 The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this tariff are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment.
- 2.2.6 The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this tariff until the indebtedness is satisfied.

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SECTION 2 - RULES AND REGULATIONS

## 2.3 Application For Service

- 2.3.1 A Customer desiring to obtain Service initially may make application for service via regular mail, facsimile transmission, electronic mail, where available, or via telephone. The Customer subsequently must complete the appropriate service order form and submit the service order in compliance with Company subscription requirements as may be established from time to time.
- 2.3.2 The name(s) of the Customer(s) desiring to use the Service must be set forth in the application for Service. The Company may require proof of identity and proof of address pursuant to N.J.A.C. 4:3-3.2 (d) and (e).
- 2.3.3 Company reserves the right to refuse an application for Service made by a present or former Customer who is indebted to Company for Service previously rendered pursuant to this Tariff until the indebtedness is satisfied. Company may also refuse an application when, in Company's sole discretion, provision of Service is precluded under Section 2.3.4., below.
- 2.3.4 Company will use reasonable efforts to make Service available to Customers on or before a particular date, subject to the provisions and compliance by the Customer within the provisions of this Tariff. The lack of facilities or other operational impediments, including regulatory approvals, may preclude or delay provision of Service (a) in a particular location or to a particular Customer and/or (b) at any promised performance level. Actual transmission speeds and service characteristics of a Service may vary from those expected by the Customer due to such factors as the length and gauge of the line and other operational characteristics of the equipment and facilities used.
- 2.3.5 Request for Service under this Tariff will authorize Company to conduct a credit search on the Customer. Company reserves the right to refuse Service on the basis of credit history and to refuse further Service due to late payment or nonpayment by the Customer.

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SECTION 2 - RULES AND REGULATIONS

2.4 Use

- 2.4.1 Service may be used for the transmission of communications by the Customer for any lawful purpose for which the service is technically suited.
- 2.4.2 Service may not be used for any unlawful purpose or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the Customer, authorized user or joint user to share the cost of service.
- 2.4.3 The name(s) of the Customer(s) desiring to use the service must be set forth in the application for service.
- 2.4.4 The Company strictly prohibits use of the Company's services without payment or an avoidance of payment by the Customer by fraudulent means or devices including providing falsified calling card numbers or invalid calling card numbers to the Company.
- 2.4.5 Recording of telephone conversations of service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.
- 2.4.6 Service will not be used to call another person so frequently or at such times of day or in any manner so as to annoy, abuse, threaten or harass the called party.
- 2.4.7 Service will not be used in any manner which interferes with other persons in the use of their service, prevents other persons from using their service or otherwise impairs the quality of service to other Customers.
- 2.4.8 The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this tariff until the indebtedness is satisfied.

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SECTION 2 - RULES AND REGULATIONS

2.5 Liabilities Of The Company

- 2.5.1 The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the Customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. For the purpose of computing such amount, a month is considered to have thirty (30) days. In no event will the Company be responsible for consequential damages for lost profits suffered by a Customer or end user as the result of interrupted or unsatisfactory service.
- 2.5.2 The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.
- 2.5.3 The Company shall be indemnified and held harmless by the Customer against:
- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information or other content transmitted over Company's facilities; and
  - B. Claims for patent infringement arising from combining or connecting Company's facilities with apparatus and systems of the Customer; and
  - C. All other claims arising out of any act or omission of the Customer in connection with any service provided by Company.
- 2.5.4 The Company is not liable for any defacement of, or damage to, the equipment or premises of a Customer resulting from the furnishing of services when such defacement or damage is not the result of the result of the Company's negligence.

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SECTION 2 - RULES AND REGULATIONS

## 2.5 Liabilities Of The Company (continued)

- 2.5.5 Company shall not be liable for, and the Customer indemnifies and holds harmless from, any and all loss claims, demands, suits, or other action or liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person, for any personal injury to, death of any person or persons, and for any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or by others, caused or claimed to have been caused directly or indirectly by the installation, delayed installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by Company where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of Company's negligence.
- 2.5.6 No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed to be agents or employees of the Company without written authorization.
- 2.5.7 The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of its circuits or those of another common carrier; acts of nature, storms, fire, floods, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or any other governmental entity having jurisdiction over the Company or of any department, agency, commission, bureau, corporation, or other instrumentality or any one or more of such instrumentality or any one of more of such governmental entities, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or notwithstanding anything in this tariff to the contrary, the unlawful acts of the Company's agents and employees, if committed beyond the scope of their employment.
- 2.5.8 The Company shall not be liable for damages or adjustments, refunds, or cancellation of charges unless the Customer has notified the Company, in writing, of any dispute concerning charges, or the basis of any claim for damages, after the invoice is rendered by the Company for the call giving rise to such dispute or claim, unless ordered by the Board pursuant to New Jersey law. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demands.

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SECTION 2 - RULES AND REGULATIONS

## 2.5 Liabilities Of The Company (continued)

- 2.5.9 The Company shall not be liable for any damages, including usage charges, that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over the Company's network services without the authorization of the Customer. The Customer shall be fully liable for all such charges.
- 2.5.10 In the absence of gross negligence or willful misconduct, and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.
- 2.5.11 With respect to Emergency Number 911 Service:
- A. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer, or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service; or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

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SECTION 2 - RULES AND REGULATIONS

2.5 Liabilities Of The Company (continued)

2.5.11 Continued

- B. Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency 911 Service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 Service, and which arises out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

2.5.12 An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:

- A. Free Listings: For free or no-charge published directory listings, credit shall be given at the rate of two (2) times the monthly tariff rate for an additional or charge listing for each individual, auxiliary or party line, PBX trunk or CENTREX attendant loop affected, for the life of the directory or the charge period during which the error, mistake or omission occurs.
- B. Charge Listings: For additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.

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SECTION 2 - RULES AND REGULATIONS

## 2.5 Liabilities Of The Company (continued)

## 2.5.12 (continued)

- C. Operator records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the Customer, the Company shall be allowed a period of three (3) business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/30ths of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected. (Where CENTREX attendant loops are involved, credit shall be given at the rate of 2/30ths of the basic monthly rate for PBX trunks.)
- D. Credit limitation: The total amount of the credit provided for the preceding paragraphs A, B, and C shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in paragraph C, for the line or lines in question.
- E. Definitions: As used in Paragraphs A, B, C, and D above, the terms "error," "mistake" or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular Customer's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the Customer on an incorrect street or in an incorrect community.
- F. Notice: Such allowances or credits as specified in Paragraphs A, B, and C above, shall be given upon notice to the Company by the Customer that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the Customer.

- 2.5.13 The Company shall have the right to refuse or discontinue service without advance notice and without liability, if the acts of the Customer are such as to indicate intention to defraud the Company. This includes fraudulently placing and receiving calls and/or providing false credit information.

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SECTION 2 - RULES AND REGULATIONS

2.6 Equipment And Facilities

2.6.1 The Company will not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where Customer-provisioned equipment is connected to the facilities furnished under this tariff, the responsibility of the Company will be limited to the furnishing of facilities offered pursuant to this tariff. Beyond this responsibility, the Company will not be responsible for:

- A. the transmission of signals to Customer-provided equipment or for the quality of, or defects in, such transmission; or
- B. the reception of signals by Customer-provided equipment; or
- C. Network control signaling when performed by Customer-provided network control signaling equipment.

2.6.2 At the request of the Customer, installation or maintenance may be performed outside of the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged by the Company will apply. If installation or maintenance is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays and/or night hours, additional charges may apply.

2.7 Customer Responsibilities

- 2.7.1 The Customer is responsible for the payment of all charges for services furnished to the Customer and for all additional charges for calls the Customer elects to continue making.
- 2.7.2 The Customer is responsible for compliance with applicable regulations set forth in this tariff.
- 2.7.3 The Customer is responsible for establishing its identity as often as necessary during the course of the call or when seeking credits from the Company.

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Chief Operating Officer  
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Lyndhurst, NJ 07071

SECTION 2 - RULES AND REGULATIONS

2.8 Allowances For Interruption Of Service

- 2.8.1 For the purpose of applying this provision, the word "interruption" will mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. "Interruption" does not include, and no allowance will be given for, service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages.
- 2.8.2 Credit allowance for interruptions of service which are not due to Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.4., herein. It shall be the obligation of the Customer to notify Company of any interruptions of service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within the Customer's control.
- 2.8.3 An interruption period begins when the Customer reports a service facility or circuit to be inoperative and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- 2.8.4 If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, the service, facility or circuit is considered to be impaired, but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- 2.8.5 Only Customers receiving services utilizing the Company's facilities and switch equipment will be entitled to credit allowances.

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SECTION 2 - RULES AND REGULATIONS

2.8 Allowances For Interruption Of Service (continued)

2.8.6 No credit allowances will be made for any interruption in service:

- A. due to the negligence of, or non-compliance with the provisions of this Tariff, by any person or entity other than the Company, including but not limited to the Customer or other common carriers connected to the service of the Company.
- B. due to the failure of power, equipment, systems, or services not provided by the Company;
- C. due to circumstances or causes beyond the control of the Company.
- D. during any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E. during any period in which the Customer continues to use the service on a impaired basis;
- F. during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a chance in service arrangements;
- G. that occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- H. that was not reported to the Company within thirty (30) days of the date that service was affected.

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## SECTION 2 - RULES AND REGULATIONS

## 2.8. Allowances For Interruption Of Service (continued)

2.8.7. Credits for interruptions of service shall in no event exceed an amount equivalent to the Monthly Facility Charge for the month of service during which the event that gave rise to the claim for a credit occurred. A credit allowance as provided in Section 2.8.9. is applied against the rates specified and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

2.8.8. Subject to the provisions of this section, if a Customer's service is interrupted and remains out of service for a period of twenty-four (24) hours or more after being reported to be out of service, appropriate adjustments or refunds shall be made upon request of the Customer. Refunds or adjustments shall be made automatically by the Company if a Customer's service is interrupted more than 72 hours after being reported or found.

## 2.8.9. Credit for Service Interruption

Customers experiencing interruptions of service as herein defined will be credited as follows:

Less than four (4) hours	None
Four (4) hours up to but not including eight (8) hours	1/3 of day for monthly recurring charges
Eight (8) hours up to but not including twelve (12) hours	½ of day for monthly recurring charges
Twelve (12) hours up to but not including sixteen (16) hours	2/3 of day for monthly recurring charges
Sixteen (16) hours up to but not including twenty-four (24) hours	One-day for monthly recurring charges
Twenty-four (24) hours or longer	One day for monthly recurring charges, each 24 hour period.

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SECTION 2 - RULES AND REGULATIONS

2.9 Restoration Of Service

- 2.9.1 The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Board's Rules and Regulations, which specifies the priority system for such activities.
- 2.9.2 When a Customer's service has been disconnected in accordance with this tariff and the service has been terminated through the completion of a Company service order, service will be restored only upon the basis of application for new service.

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SECTION 2 - RULES AND REGULATIONS

## 2.10 Minimum Service Period

## 2.10.1 The minimum service period is one month (30 days).

The Customer must pay the regular tariffed rate for the service they subscribe to for the minimum period of service. If a Customer disconnects service before the end of the minimum service period, that Customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the Customer has met the minimum period of service obligation.

2.10.2 If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the Customer, the Customer is not obligated to pay for service for the remainder of the minimum period.

2.10.3 If service is switched over to a new Customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new Customer if the new Customer agrees in writing to accept them. For facilities not taken over by the new Customer, the original Customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.

2.10.4 In the case where a Customer engages in a contract for the Company's services, the minimum service period shall be the Commitment Period stated in the contract. At the end of the Commitment Period, the Contract will remain in effect until the Customer or the Company provide written notice of termination in accordance with the terms and conditions of the Contract.

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SECTION 2 - RULES AND REGULATIONS

## 2.10 Minimum Service Period (continued)

2.10.5 In the event the Customer terminates service with the Company prior to the end of the Commitment Period or in the event that the Company terminates service based upon Customer's default, Customer will pay to the Company a Termination Fee. Unless otherwise specified in Sections 5 through 9 of this Tariff, the termination fee shall consist of 1) a one time handling fee of five hundred dollars (\$500.00), 2) any installation charges or other charges previously waived by Company, and 3) a termination penalty equivalent to the Monthly Recurring Charge for all services multiplied by the number of months remaining in the Service Commitment Period. The Termination Fee will be due immediately upon termination of service.

## 2.11 Installation Service

The Company provides a half-day installation plan, which offers Customers half-day appointments (i.e., morning/afternoon or a rolling interval) for connection of Board-regulated service involving a Customer premise visit. In the case of any inconsistency with Board regulations, the rules of the Board shall prevail.

## 2.12 Access To Customer's Premises

The Customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the Customer or any joint user or Customer of the Customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

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SECTION 2 - RULES AND REGULATIONS

## 2.13 Payments And Billing

- 2.13.1 Charges for service are applied on a recurring basis. Service is provided and billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the Customer. Service continues to be provided until cancelled by the Customer on not less than thirty (30) days' notice.
- 2.13.2 The Customer is responsible for the payment of all charges for services furnished to the Customer. Non-recurring charges and charges based on actual usage are billed monthly in arrears. Bills will contain the information required by N.J.A.C. 14:10-2.2. (T)
- 2.13.3 When a check that has been presented to the Company by a Customer in payment for charges is returned by the bank, the Customer shall be responsible for the payment of a returned check charge of \$15.00.
- 2.13.4 Billing is payable upon receipt and past due twenty (20) days after issuance and posting of invoice. Commercial Customers' bills not paid within twenty-five (25) days after the date of posting are subject to a 1.5 percent late payment charge for the unpaid balance. The late payment charge will be applied to all amounts previously billed under this tariff, excluding one (1) month's local service charge, but including arrears and unpaid late payment charges. A late payment charge shall not be applied to bills for state, county or municipal government entities or any residential customer.

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SECTION 2 - RULES AND REGULATIONS

## 2.13 Payments And Billing (continued)

- 2.13.5 The Company will provide interest on Customer overpayments that are not refunded within thirty (30) days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The Customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the Customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be the greater of the Customer deposit interest rate or the Company's applicable late payment charge.
- 2.13.6 Interest shall be paid from the date when overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the Customer's overpayment was originally recorded to the Customer's account by the Company.
- 2.13.7 If objection is not received by the Company within three (3) months after the bill is rendered, the items and charges appearing thereon shall be determined to be correct and binding upon the Customer. A bill will not be deemed correct and binding upon the Customer if the Company has records on the basis of which an objection may be considered, or if the Customer has in his or her possession such Company records. If objection results in a refund to the Customer, such refund will be with interest at the greater of the unadjusted Customer deposit rate or the applicable late payment rate, if any, for the service classification under which the Customer was billed. Interest will be paid from the date when the Customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the overpayment is refunded. Notwithstanding the foregoing, no interest will be paid by the Company on Customer overpayments that are refunded within thirty (30) days after the overpayment is received by the Company.
- 2.13.8 Where an objection to the bill involves a superseded service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the Customer if objection is not received by the Company within two (2) months after the bill is rendered.

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SECTION 2 - RULES AND REGULATIONS

2.13 Payments And Billing (continued)

2.13.9 Billing disputes should be addressed to Company's Customer service organization via the Company's toll-free telephone numbers, 800-833-2700. Customer service representatives are available from 9:00 a.m. to 6:00 p.m. Eastern Standard Time. Messages may be left for Customer services from 6:01 p.m. to 8:59 a.m. Eastern Standard Time, which will be answered on the next business day, unless in the event of an emergency which threatens Customer service. (T)  
(T)

2.13.10 The Company will comply with N.J.A.C. 14:3-7.6 with respect to billing disputes. (T)

2.13.11 In the case of a dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action: (T)

A. First, the Customer may request, and the Company will perform, an in-depth review of the disputed amount.

B. Second, if there is still disagreement over the disputed amount after the investigation and review by a manager of the Company, the Customer may appeal to the New Jersey Board of Public Utilities Control for its investigation and decision.

The addresses and telephone number of the Board are:

New Jersey Board of Public Utilities  
Two Gateway Center  
Newark, New Jersey 07102

Telephone: (201) 648-2013

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SECTION 2 - RULES AND REGULATIONS

2.14 Cancellation By Customer

- 2.14.1 Customer may cancel service by providing written or oral notice to Company thirty (30) days prior to cancellation.
- 2.14.2 Customer is responsible for usage charges while still connected to the Company's service and the payment of associated local exchange company charges, if any, for service charges.
- 2.14.3 Any non-recoverable cost of Company expenditures shall be borne by the Customer if:
  - A. The Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before such service begins, before completion of the minimum period or before completion of some the period mutually agreed with the Customer for the non-recoverable portions of expenditures; or
  - B. Liabilities are incurred expressly on behalf of the Customer by Company and not fully reimbursed by installation and monthly charges; and
  - C. If based on an order for service and construction has either begun or has been completed, but no service provided.

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SECTION 2 - RULES AND REGULATIONS

2.15 Cancellation By Company

2.15.1 The Company will comply with N.J.A.C. 14:3-3A when discontinuing service to Customers. (T)

2.15.2 Pursuant to N.J.A.C. 14:3-3A.1(a), Company may suspend, curtail or discontinue furnishing the Service to a Customer upon reasonable notice, when notice can reasonably be given, for the following reasons: (T)

A. For the purpose of making permanent or temporary repairs, changes or improvements in any part of its system;

B. For compliance in good faith with any governmental order or directive notwithstanding such order or directive may be held to be invalid;

C. For any of the following acts or omissions on the part of the Customers:

1. Nonpayment of a valid bill for service furnished at a present or previous location. The Customer(s) of record whose name(s) appear on the bill shall be held responsible for utility service rendered. However, nonpayment for business service shall not be a reason for discontinuance of residential service, except in cases of diversion of service pursuant to N.J.A.C. 14:3-3A.2(c), and service shall not be discontinued for nonpayment of repair charges, merchandise charges, installation of conservation measures and other non-tariff contracted service charges between the Customer and the Company, nor shall notice threatening discontinuance be given; (T)

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SECTION 2 - RULES AND REGULATIONS

2.15 Cancellation By Company (continued)

2.15.2 (Continued)

C. (Continued)

2. Tampering with any facility of the Company;
3. Fraudulent representation in relation to the use of Service;
4. Customer moving from the premises, unless the Customer requests that service be continued;
5. Providing Company's service to others without Company's approval;
6. Failure to make or increase an advance payment or deposit as provided for in the N.J.A.C. or this Tariff;
7. Refusal to contract for Service where such contract is required;
8. Connecting and operating in such a manner as to produce disturbing effects on the service of the Company or other Customers;
9. Failure of the Customer to comply with any reasonable standard terms and conditions contained in this Tariff;
10. Where the condition of the Customer's installation presents a hazard to life or property.
11. Failure of the Customer to repair any faulty facility of the Customer.

- D. For refusal of reasonable access to Customer's premises for necessary purposes in connection with rendering of service, including maintenance or removal of the Company's property.

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SECTION 2 - RULES AND REGULATIONS

## 2.15 Cancellation By Company (continued)

2.15.3 Pursuant to N.J.A.C. 14:3-3A.3(b), A notice of discontinuance shall not be served until the expiration of a 15 day period after issuance of the Company's bill. Company may discontinue Service without liability upon ten (10) days written notice to the Customer via first-class mail upon the expiration of the said 15 day period. (T)

2.15.4 Service shall not be discontinued except between the hours of 8:00 a.m. and 4:00 p.m., Monday through Thursday, unless there is a safety related emergency. There shall be no involuntary termination of service on Fridays, Saturdays, and Sundays or on the day before a holiday or on a holiday absent such emergency. Service shall not be discontinued unless the Customer's arrearage is more than \$50.00 or the account is more than three months in arrears.

2.15.5 Service shall not be terminated for nonpayment of bills unless:

A. The Company has confirmed that appropriate payment has not been received at any office of the utility or at any office of an authorized agent through the end of the notice period.

B. The Company has confirmed on the day on which termination may occur, that payment has not been posted to the Customer's account at the opening of business on that day.

2.15.6 If a residential customer offers payment of the full amount or a reasonable portion of the amount due at the time of termination, a Company representative shall be required to accept payment without discontinuance of service. Whenever such payment is made, the Company shall provide the Customer with a receipt showing the date, account number, customer's name and address and amount received.

2.15.7 Pursuant to N.J.A.C. 14:3-3A.2(e), discontinuance of residential service for nonpayment is prohibited if a medical emergency exists within the premises which would be aggravated by a discontinuance of service and the Customer gives reasonable proof of inability to pay. (T)

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SECTION 2 - RULES AND REGULATIONS

2.15 Cancellation By Company (continued)

2.15.8 The discontinuance of Service(s) by Company pursuant to this section does not relieve the Customer of any obligations to pay Company for charges due and owing for Service(s) furnished up to the time of discontinuance. The remedies set forth herein are not exclusive, and Company is at all times be entitled to all the rights available to it under law or equity.

2.15.9 Company may refuse to permit collect calling, calling card, third number billing which it determines to be fraudulent and/or may limit the use of these billing options or Services.

2.15.10 Fraud

The Company shall have the right to refuse or discontinue service without advance notice if the acts of the Customer are such as to indicate intention to defraud the Company. This includes fraudulently placing and receiving calls and/or providing false credit information.

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SECTION 2 - RULES AND REGULATIONS

2.16 Automatic Number Identification Terms And Conditions

The Company may provide Automatic Number Identification (ANI) associated with an intrastate service, by tariff, to any entity (ANI recipient), only under the following terms and conditions:

- 2.16.1 The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance and completion of a telephone subscriber's original call or transaction.
- 2.16.2 The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship a product or service that is directly related to products or services previously purchased by the telephone subscriber from the ANI recipient.
- 2.16.3 The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.
- 2.16.4 The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed in Section 2.16.1., unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.
- 2.16.5 The Company will make reasonable efforts to adopt and apply procedures designed to provide reasonable safeguards against the aforementioned abuses of ANI.

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SECTION 2 - RULES AND REGULATIONS

2.16 Automatic Number Identification Terms And Conditions (continued)

2.16.6 Violations of any of the foregoing terms and conditions by any ANI recipient, other than a telephone corporation, shall result, after a determination through the Board's complaint process, in suspension of the transmission of ANI by the telephone corporation until such time as the Board receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Board determined that there have been three (3) or more separate violations in a twenty-four (24) month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Board.

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SECTION 2 - RULES AND REGULATIONS

2.17. Interconnection

- 2.17.1 The Customer shall secure all licenses, permits, rights-of-way and other arrangements necessary for interconnection with the Company. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service and the signals emitted into the Company's network are of the proper mode, bandwidth, power, data speed and signal level for the intended use of the Customer. If the Customer or its agent fails to properly maintain and operate its equipment and/or system of that of its agent, the Company may, upon written request, require the use of protective equipment at the Customer's expense.
- 2.17.2 Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.
- 2.17.3 Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment or communications equipment with Company's facilities. The Customer shall secure all licenses, permits, rights-of-way, and other such arrangements necessary for interconnection.

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SECTION 2 - RULES AND REGULATIONS

2.18 Establishment Of Credit

- 2.18.1 In order to assure the proper payment of all Customer-incurred charges for service, the Company will require applicants for service and Customers to establish and maintain acceptable credit.
- 2.18.2 The establishment or re-establishment of credit by an applicant or Customer will not relieve the applicant or Customer from compliance with other responsibilities, including the payment advance payments or bills, and in no way modify the provisions concerning disconnection and termination of service for failure to pay Customer-incurred charges for service rendered by the Company.
- 2.18.3 The Company may refuse to furnish service to an applicant that has not paid charges for service of the same classification (residential or business) previously furnished by any telephone company until, at the option of the Company, the applicant pays any past due bill and/or makes deposit arrangements suitable to the Company.

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SECTION 2 - RULES AND REGULATIONS

2.18 Establishment Of Credit (continued)

2.18.4 Applicants for residential service may establish credit by one of the following methods:

- A. If the applicant has verifiable previous service with any telephone company for at least twelve (12) months and the payment record on the account was satisfactory, the applicant may obtain service without a deposit; or
- B. If the applicant had not paid for prior service, or the prior service had been disconnected for nonpayment within the past twelve (12) months, the Company may require a deposit prior to the connection of telephone service; or
- C. If the applicant does not have verifiable service, or if the applicant had previous service for less than twelve (12) months, the applicant will be asked to provide further credit information. The applicant will be requested to provide proof of:
  - home ownership;
  - employment of two (2) years or more with the current employer;
  - major oil company credit card;
  - major credit company;
  - checking account;
  - savings account;
  - age of 50 years or more.
- D. If the applicant is unable to provide affirmative responses to two of these credit criteria in section 2.18.4.C., the Company may request the applicant to furnish a deposit prior to connection of telephone service.

2.18.5 Applicants for business service may establish credit by submitting a business credit evaluation plan.

2.18.6 If verification of an applicant's credit is required, the Company will provide service if the applicant furnishes advance payment of both the applicable charges for connection of service and the estimated charges for the first thirty (30) days of service.

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SECTION 2 - RULES AND REGULATIONS

2.18 Establishment Of Credit (continued)

- 2.18.7 If the verification of credit results in unsatisfactory credit information, the applicant will be informed of the reason or reasons for denial of credit, after which the Company may refuse to provide or continue service until the Customer provides a deposit, pursuant to section 2.18.
- 2.18.8 An existing Customer may be required to reestablish credit by the payment or increase of a cash deposit, pursuant to section 2.18., when any of the following conditions occur:
- A. During the first twelve (12) months that a Customer receives service, the Customer pays late three (3) times or has service disconnected by the Company for nonpayment two (2) times; or
  - B. After the first twelve (12) months that the Customer has received service, the Customer has had service disconnected two (2) times by the Company or the Company provides evidence that the Customer used a device or scheme to obtain service without payment; or
  - C. After the first twelve (12) months that a business Customer has received service, the business Customer pays late at least three (3) times during any twelve (12) month period.
- 2.18.9 Payment by a Customer of past-due bills will not, of itself, relieve the Customer from the obligation of establishing credit.
- 2.18.10 A Customer may be required to reestablish credit when the nature of service furnished or the basis on which credit was established has significantly changed.
- 2.18.11 If a Customer fails to reestablish credit as required by the Company, service may be disconnected no sooner than five (5) days after delivery, or eight (8) days after mailing, of written notice of intention to disconnect.

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SECTION 2 - RULES AND REGULATIONS

## 2.19 Deposits

- 2.19.1 Company may require a deposit from an applicant for new Service in accordance with N.J.A.C. 14:3-3.4(c), (d), (e). A deposit may be waived if, according to Company's assessment, the applicant is a satisfactory credit risk. (T)
- 2.19.2 Pursuant to N.J.A.C. 14:3-3.4(c), (d), (e), Company may require a deposit from an existing Customer as a condition to the further provision of Service. (T)
- 2.19.3 Company will calculate the maximum deposit required from a new applicant for Service or an existing customer according to N.J.A.C. 14:3-3.4(b). (T)
- 2.19.4 Customer's may satisfy deposit requirements as follows:
- A. In cash,
  - B. By an acceptable bank letter of credit,
  - C. Through an acceptable third-party guarantee (Residential Service Customers only),
  - D. Other forms of security acceptable to Company.
- 2.19.5 Deposits will be refunded to Residential Service Customers, along with accrued interest, when one (1) of the following is met:
- A. Service has been terminated or discontinued; or
  - B. The Customer has established acceptable credit as specified elsewhere in this Tariff; or
  - C. A Customer is not currently delinquent and has made timely payment of bills for a period of twelve (12) consecutive months. Timely payment means that no more than two (2) bills during the previous twelve (12) months were paid beyond the due date. A refund shall not be made if Service has been suspended for non-payment within the previous twelve (12) months.

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SECTION 2 - RULES AND REGULATIONS

2.19 Deposits (continued)

2.19.6 Deposits will be refunded to Business Service Customers at the sole discretion of Company.

2.19.7 When Service has been terminated or disconnected, Company will deduct any and all unpaid amounts from the deposit, and the difference will be refunded, if applicable.

2.19.8 Interest rates applied to Customer deposits held by Company are prescribed by the Commission.

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SECTION 2 - RULES AND REGULATIONS

2.20 Taxes and Surcharges

- 2.20.1 Customer shall pay all sales, use, gross receipts, excise, access, bypass, or other local, state and federal taxes, charges, or surcharges, however designated, imposed on or based upon the provision, sale or use of the Services (excluding taxes on the Company's net income). Such taxes and surcharges shall be separately stated on the applicable invoice.
- 2.20.2 When a municipal corporation, other political subdivision of the state or underlying wholesale service provider collects from the Company a license tax, 911 tax, privilege tax, street use tax, franchise fee, permit fee, number portability charge or any tax, exaction, or fee measured by poles, guys, wires, conduits, manholes, telephones, other units of plant, income or activities as a public service corporation, such taxes, exactions and fees shall, insofar as practicable, be billed pro rata to the exchange Customers receiving service within the territorial limits of the municipal corporation or political subdivision.

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SECTION 2 - RULES AND REGULATIONS

2.21 Additional Provisions Applicable To Business Customers

2.21.1 Application of Rates

- A. Business rates as described in this Tariff apply to service furnished:
1. In office buildings, stores, factories and all other places of a business nature; or
  2. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the Customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when service is provided to an individual of the clergy for personal use only and business service is already established for the church at the same location; or
  3. At any location when the listing or public advertising indicates a business or a profession; or
  4. At any location where the service includes an extension which is at a location where business rates apply unless the extension is restricted to incoming calls; or
  5. At any location where the Customer resells or shares exchange service.
- B. The use of business facilities and service is restricted to the Customer, Customer's, agents and representatives of the Customer, and joint users.

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SECTION 2 - RULES AND REGULATIONS

2.21 Additional Provisions Applicable To Business Customers (continued)

2.21.2 Telephone Number Changes

- A. When a business Customer requests a telephone number change, the referral period for the disconnected number is one-hundred-eighty (180) days.
- B. The Company reserves all rights to the telephone numbers assigned to any Customer. The Customer may order a Customized Number where facilities permit for an additional charge.
- C. When service in an existing location is continued for a new Customer, the existing telephone number may be retained by the new Customer only if the former Customer consents in writing, and if all charges against the account are paid or assumed by the new Customer.
- D. Deposits will be returned to a business Customer upon cancellation of service or after one (1) year, whichever event occurs first, unless the Customer is delinquent in payment, in which case the Company will continue to retain the deposit until the delinquency is satisfied. If a service is involuntarily discontinued, the deposit is applied against the final bill, and any balance is returned to the Customer.

2.21.3 Dishonored Checks

If a business Customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

(T)

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SECTION 2 - RULES AND REGULATIONS

2.22 Additional Provisions Applicable To Residential Customers

2.22.1 Back-billing for Residential Customers

The Company shall not charge a residential Customer for previously unbilled service or adjust upward a bill previously rendered when the period for the unbilled service or billing adjustment is more than six (6) months prior to the mailing of the bill or the upward adjustment unless the conduct of the Customer caused or contributed to the failure of the Company to render timely accurate billing. When back-billing is duly imposed, the Company shall explain the reason for the late billing and shall advise the Customer that suspension/termination of service is not permitted for charges billed in excess of six (6) months after the service was provided. The Customer will be given the opportunity to pay the charges under an installment plan on a schedule equal in time to the length of the back-billing period.

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SECTION 3 - APPLICATION OF RATES

## 3.1 Introduction

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff. All services offered in this tariff are subject to service order and change charges where the Customer requests new services or changes in existing services, as well as indicated Non-Recurring and Monthly Recurring Charges. Charges for local calling services may be assessed on a measured rate basis and are additional to monthly recurring charges shown.

## 3.2 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- A. Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.
- B. Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- C. Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- D. Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- E. Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- F. All times refer to local time.

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Lyndhurst, NJ 07071

## SECTION 3 - APPLICATION OF RATES

## 3.3 Rates Based on Distance

Where charges for a service are specified based upon distance, the following rules apply:

A. Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in Local Exchange Routing Guide issued by TelCordia, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number. (T)

B. The airline distance between any two-rate centers is determined as follows:

Step 1: Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced TelCordia document. (T)

Step 2: Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.

Step 3: Square each difference obtained in step (b) above.

Step 4: Add the square of the "V" difference and the square of the "H" difference obtained in step C) above.

Step 5: Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.

Step 6: Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

The formula for distance calculations is:

$$\sqrt{\frac{[(V1 - V2)^2 + (H1 - H2)^2]}{10}}$$

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210 Clay Avenue  
Lyndhurst, NJ 07071



## SECTION 3 - APPLICATION OF RATES

## 3.4 Rate Periods for Time of Day Sensitive Services

3.4.1 For time of day, usage sensitive services, the following rate periods apply unless otherwise specified in this tariff:

MON	TUES	WED	THUR	FRI	SAT	SUN
Day Rate Applies	Day Rate Applies	Day Rate Applies	Day Rate Applies	Day Rate Applies	N/W Rate Applies	N/W Rate Applies
Eve. Rate Applies	Eve. Rate Applies	Eve. Rate Applies	Eve. Rate Applies	Eve. Rate Applies	N/W Rate Applies	N/W Rate Applies
N/W Rate Applies	N/W Rate Applies	N/W Rate Applies	N/W Rate Applies	N/W Rate Applies	N/W Rate Applies	N/W Rate Applies

DAYTIME RATE PERIOD 8:00 AM TO 5:00 PM\*

EVENING RATE PERIOD 5:00 PM TO 11:00 PM\*

NIGHT/WEEKEND RATE PERIOD 11:00 PM TO 8:00 AM\*

\* Up to but not including.

3.4.2 For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. The evening rate is used on national holidays, unless a lower rate normally would apply.

New Year's Day	January 1
President's Day	3 <sup>rd</sup> Monday in February
Memorial Day	4 <sup>th</sup> Monday in May
Independence Day	July 4
Labor Day	1 <sup>st</sup> Monday in September
Thanksgiving Day	4 <sup>th</sup> Thursday in November
Christmas Day	December 25

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## SECTION 4 – SERVICE AREAS

## 4.1 Local Exchange Service Areas

Local Exchange Access Services are provided (pursuant to Section 5) in limited geographic areas. There are three local access and transport areas (LATAs) in New Jersey, i.e., Atlantic Coastal (LATA 220), Delaware Valley (LATA 222), and North Jersey (LATA 224). The local exchange areas and their corresponding LATAs that are available for service include the following:

## 4.1.1 Verizon Territory

(T)

<u>Exchange Area</u>	<u>LATA</u>
Allentown	Delaware Valley
Asbury Park	North Jersey
Atlantic City	Atlantic Coastal
Atlantic Highlands	North Jersey
Avalon	Atlantic Coastal
Barneget	Atlantic Coastal
Bayonne	North Jersey
Beach Haven	Atlantic Coastal
Beaver Brook	Delaware Valley
Belleville	North Jersey
Belmar	North Jersey
Berlin	Delaware Valley
Bernardsville	North Jersey
Blackwood	Delaware Valley
Bloomfield	North Jersey
Boonton	North Jersey
Bordentown	Delaware Valley
Bound Brook	North Jersey
Bridgeton	Delaware Valley
Brigantine	Atlantic Coastal
Burlington	Delaware Valley
Butler	North Jersey
Caldwell	North Jersey
Camden	Delaware Valley
Cape May Ct. Hse.	Atlantic Coastal
Carteret	North Jersey
Cedarville	Delaware Valley
Chatham	North Jersey
Cliffside	North Jersey
Closter	North Jersey
Collingswood	Delaware Valley
Cragmere	North Jersey
Cranbury	Delaware Valley
Cranford	North Jersey

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## SECTION 4 – SERVICE AREAS

## 4.1 Local Exchange Service Areas (continued)

## 4.1.1 Verizon Territory (continued)

(T)

<u>Exchange Area</u>	<u>LATA</u>
Deal	North Jersey
Dennisville	Atlantic Coastal
Dover	North Jersey
Dumont	North Jersey
Dunellen	North Jersey
East Millstone	North Jersey
Eatontown	North Jersey
Egg Harbor	Atlantic Coastal
Elizabeth	North Jersey
Elmer	Delaware Valley
Englewood	North Jersey
Englishtown	North Jersey
Erskine Lakes	North Jersey
Ewing	Delaware Valley
Fair Lawn	North Jersey
Fanwood	North Jersey
Farmingdale	North Jersey
Florence	Delaware Valley
Fort Dix	Delaware Valley
Franklin Park	North Jersey
Franklinville	Delaware Valley
Freehold	North Jersey
Glassboro	Delaware Valley
Gloucester	Delaware Valley
Hackensack	North Jersey
Hackettstown	North Jersey
Haddonfield	Delaware Valley
Haddon Heights	Delaware Valley
Hammonton	Atlantic Coastal
Hasbrouck Hts	North Jersey
Hawthorne	North Jersey
Hightstown	Delaware Valley
Holmdel	North Jersey
Hopatcong	North Jersey
Hopewell	Delaware Valley
Jamesburg	North Jersey
Jersey City	North Jersey
Keansburg	North Jersey
Kearny	North Jersey

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## SECTION 4 – SERVICE AREAS

## 4.1 Local Exchange Service Areas (continued)

## 4.1.1 Verizon Territory (continued)

(T)

<u>Exchange Area</u>	<u>LATA</u>
Keyport	North Jersey
Lakehurst	North Jersey
Lakewood	North Jersey
Lambertville	Delaware Valley
Laurel Springs	Delaware Valley
Lawrenceville	Delaware Valley
Leonia Linden	North Jersey
Little Falls	North Jersey
Livingston	North Jersey
Long Branch	North Jersey
Madison	North Jersey
Manasquan	North Jersey
Marlton	Delaware Valley
Matawan	North Jersey
Mays Landing	Atlantic Coastal
Medford	Delaware Valley
Mendham	North Jersey
Mercerville	Delaware Valley
Merchantville	Delaware Valley
Metuchen	North Jersey
Middletown	North Jersey
Milford	North Jersey
Millburn	North Jersey
Millington	North Jersey
Millville	Delaware Valley
Milmay	Atlantic Coastal
Monmouth Junction	North Jersey
Moorestown	Delaware Valley
Morristown	North Jersey
Mountain View	North Jersey
Mount Freedom	North Jersey
Mount Holly	Delaware Valley
Mullica Hill	Delaware Valley
Neshanic	North Jersey
Netcong	North Jersey
Newark	North Jersey
New Brunswick	North Jersey
New Egypt	Delaware Valley

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SECTION 4 – SERVICE AREAS

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## SECTION 4 – SERVICE AREAS

## 4.1 Local Exchange Service Areas (continued)

## 4.1.1 Verizon Territory (continued)

(T)

<u>Exchange Area</u>	<u>LATA</u>
Newfoundland	North Jersey
Nutley	North Jersey
Oakland	North Jersey
Ocean City	Atlantic Coastal
Oradell	North Jersey
Orange	North Jersey
Park Ridge	North Jersey
Passaic	North Jersey
Paterson	North Jersey
Paulsboro	Delaware Valley
Peapack	North Jersey
Pemberton	Delaware Valley
Pennington	Delaware Valley
Penns Grove	Delaware Valley
Perth Amboy	North Jersey
Phillipsburg	North Jersey
Pitman	Delaware Valley
Plainfield	North Jersey
Plainsboro	Delaware Valley
Pleasantville	Atlantic Coastal
Point Pleasant	North Jersey
Pompton Lakes	North Jersey
Port Norris	Delaware Valley
Princeton	Delaware Valley
Rahway	North Jersey
Ramsey	North Jersey
Red Bank	North Jersey
Ridgewood	North Jersey
Riverside	Delaware Valley
Riverton	Delaware Valley
Rockaway	North Jersey
Roselle	North Jersey
Rutherford	North Jersey
Salem	Delaware Valley
Sea Isle City	Atlantic Coastal
Seaside Park	North Jersey
Somers Point	Atlantic Coastal
Somerville	North Jersey
South Amboy	North Jersey

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## SECTION 4 – SERVICE AREAS

## 4.1 Local Exchange Service Areas (continued)

## 4.1.1 Verizon Territory (continued)

(T)

<u>Exchange Area</u>	<u>LATA</u>
South Orange	North Jersey
South River	North Jersey
Spring Lake	North Jersey
Stroudsburg	Northeast, Pa.
Succasunna	North Jersey
Summit	North Jersey
Swedesboro	Delaware Valley
Teaneck	North Jersey
Toms River	North Jersey
Trenton	Delaware Valley
Tuckahoe	Atlantic Coastal
Tuckerton	Atlantic Coastal
Union City	North Jersey
Unionville	North Jersey
Verona	North Jersey
Vincentown	Delaware Valley
Vineland	Delaware Valley
Washington	North Jersey
Wenonah	Delaware Valley
Westfield	North Jersey
West Milford	North Jersey
Westwood	North Jersey
Whippany	North Jersey
Wildwood	Atlantic Coastal
Williamstown	Delaware Valley
Woodbridge	North Jersey
Woodbury	Delaware Valley
Woodstown	Delaware Valley
Wyckoff	North Jersey

## SECTION 4 – SERVICE AREAS

## 4.1 Local Exchange Service Areas (continued)

## 4.1.2 CenturyLink Territory

<u>Exchange Area</u>	<u>LATA</u>
Andover	North Jersey
Belle Meade	North Jersey
Belvidere	North Jersey
Blairstown	North Jersey
Bloomsbury	North Jersey
Branchville	North Jersey
Califon	North Jersey
Chester	North Jersey
Clinton	North Jersey
Columbia	North Jersey
Flemington	North Jersey
Franklin	North Jersey
Frenchtown	North Jersey
Great Meadows	North Jersey
Hampton	North Jersey
High Bridge	North Jersey
Hope	North Jersey
Lake Mohawk	North Jersey
Lebanon	North Jersey
Long Valley	North Jersey
Montague	North Jersey
Newton	North Jersey
Oldwick	North Jersey
Oxford	North Jersey
Sussex	North Jersey
Whitehouse	North Jersey

(N)

(N)



## SECTION 4 – SERVICE AREAS

## 4.2 Local Calling Areas

The Local Exchange Service Local Calling Area is concurrent with the local calling areas of the Incumbent Local Exchange Carrier. Geographically-defined Local Calling Areas are associated with Local Exchange Access Service pursuant to Section 5 of this Tariff. Charges for calls to the exchange areas shown under “Exchange Areas Included in Local Service Area” are as defined in Section 5.7. A local message is a communication from a telephone to another telephone bearing the designation of a central office within the local service area.

## 4.2.1 Verizon Territory

(T)

Exchange Area	Exchange Areas Included In Local Service Area
ALLENTOWN	Allentown, Hightstown, Mercerville, New Egypt
ASBURY PARK	Asbury Park, Deal, Long Branch, Spring Lake, Belmar, Eatontown
ATLANTIC CITY	Atlantic City, Ocean City, Pleasantville, Somers Point, Brigantine
ATLANTIC HIGHLANDS	Atlantic Highlands, Keyport, Middletown, Red Bank, Keansburg, Long Branch
AVALON	Avalon, Dennisville, Sea Isle City, Wildwood, Cape May Ct. Hse., Ocean City
BARNEGAT	Barnegat, Beach Haven, Toms River, Tuckerton
BAYONNE	Bayonne, Jersey City, Newark, Union City, Elizabeth
BEACH HAVEN	Barnegat, Brigantine, Pleasantville, Tuckerton, Beach Haven
BEAVER BROOK	Beaver Brook, Collingswood, Haddon Heights, Wenonah, Blackwood, Gloucester, Laurel Springs, Woodbury, Camden, Haddonfield, Merchantville
BELLEVILLE	Belleville, Newark, Passaic, Rutherford, Bloomfield, Nutley, Paterson, Verona, Kearny, Orange
BELMAR	Asbury Park, Deal, Long Branch, Spring Lake, Belmar, Farmingdale, Manasquan
BERLIN	Berlin, Hammonton, Marlton, Vincentown, Haddonfield, Laurel Springs, Medford
BERNARDSVILLE	Bernardsville, Millington, Mount Freedom, Peapack, Mendham, Morristown

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## SECTION 4 – SERVICE AREAS

## 4.2 Local Calling Areas (continued)

## 4.2.1 Verizon Territory (continued)

(T)

<b>Exchange Area</b>	<b>Exchange Areas Included In Local Service Area</b>
BLACKWOOD	Beaver Brook, Gloucester, Pitman, Williamstown, Blackwood, Haddon Heights, Wenonah, Woodbury, Glassboro, Laurel Springs
BLOOMFIELD	Belleville, Little Falls, Orange, Rutherford, Bloomfield, Livingston, Passaic, South Orange, Caldwell, Newark, Paterson, Verona, Kearny, Nutley
BOONTON	Boonton, Caldwell, Rockaway, Whippany, Butler, Morristown
BORDENTOWN	Bordentown, Ewing, Fort Dix, New Egypt, Burlington, Florence, Mercerville, Trenton
BOUND BROOK	Bound Brook, East Millstone, New Brunswick, Somerville, Dunellen, Millington, Plainfield
BRIDGETON	Bridgeton, Cedarville, Elmer, Millville, Port Norris, Vineland
BRIGANTINE	Atlantic City, Beach Haven, Brigantine, Ocean City, Pleasantville, Somers Point, Tuckerton
BURLINGTON	Bordentown, Burlington, Florence, Mount Holly, Riverside
BUTLER	Boonton, Butler, Newfoundland, Oakland, Pompton Lakes
CALDWELL	Bloomfield, Boonton, Caldwell, Little Falls, Orange, Rockaway, Livingston, Mountain View, Verona, Whippany
CAMDEN	Beaver Brook, Gloucester, Haddon Heights, Moorestown, Camden, Haddonfield, Merchantville, Riverton, Collingswood
CAPE MAY COURT HOUSE	Avalon, Dennisville, Sea Isle City, Wildwood, Cape May Ct. House, Ocean City
CARTERET	Carteret, Linden, Rahway, South Amboy, Cranford, Metuchen, Roselle, Woodbridge, Elizabeth, Perth Amboy

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## SECTION 4 – SERVICE AREAS

## 4.2 Local Calling Areas (continued)

## 4.2.1 Verizon Territory (continued)

(T)

<b>Exchange Area</b>	<b>Exchange Areas Included In Local Service Area</b>
CEDARVILLE	Bridgeton, Millville, Port Norris, Vineland, Cedarville
CHATHAM	Chatham, Madison, South Orange, Whippany, Livingston, Millburn, Summit
CLIFFSIDE	Cliffside, Hackensack, Leonia, Teaneck, Dumont, Hasbrouck Hts., Rutherford, Union City, Englewood
CLOSTER	Closter, Englewood, Oradell, Teaneck, Dumont, Leonia, Park Ridge, Westwood
COLLINGSWOOD	Beaver Brook, Gloucester, Haddon Heights, Marlton, Camden, Haddonfield, Laurel Springs, Merchantville, Collingswood
Cragmere	Cragmere, Ramsey, Suffern, NY, Wyckoff, Erskine Lakes, Ridgewood
CRANBURY	Cranbury, Hightstown, Plainsboro, Englishtown, Jamesburg, Princeton, Franklin Park, Monmouth Junction
CRANFORD	Carteret, Fanwood, Rahway, Summit, Cranford, Linden, Roselle, Unionville, Elizabeth, Millburn, South Orange, Westfield
DEAL	Asbury Park, Deal, Long Branch, Spring Lake, Belmar, Eatontown, Red Bank
DENNISVILLE	Avalon, Dennisville, Sea Isle City, Wildwood, Cape May Ct. House, Port Norris, Tuckahoe, Ocean City
DOVER	Dover, Morristown, Netcong, Succasunna, Hopatcong, Mount Freedom, Rockaway
DUMONT	Cliffside, Englewood, Leonia, Teaneck, Closter, Fair Lawn, Oradell, Westwood, Dumont, Hackensack, Park Ridge
DUNELLEN	Bound Brook, East Millstone, Millington, Plainfield, Dunellen, Fanwood, New Brunswick, Somerville
EAST MILLSTONE	Belle Mead, East Millstone, Monmouth Junction, New Brunswick, Bound Brook, Franklin Park, Somerville, Dunellen, Neshanic

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## SECTION 4 – SERVICE AREAS

## 4.2 Local Calling Areas (continued)

## 4.2.1 Verizon Territory (continued)

(T)

<b>Exchange Area</b>	<b>Exchange Areas Included In Local Service Area</b>
EATONTOWN	Asbury Park, Eatontown, Freehold, Middletown, Deal, Farmingdale, Long Branch, Red Bank
EGG HARBOR	Egg Harbor, Hammonton, Mays Landing, Pleasantville
ELIZABETH	Bayonne, Elizabeth, Orange, South Orange, Carteret, Linden, Rahway, Unionville, Cranford, Newark, Roselle, Westfield
ELMER	Bridgeton, Elmer, Franklinville, Vineland
ENGLEWOOD	Cliffside, Englewood, Hasbrouck Hts., Oradell, Closter, Fair Lawn, Leonia, Teaneck, Dumont, Hackensack
ENGLISHTOWN	Cranbury, Freehold, Jamesburg, South River, Englishtown, Hightstown, Matawan
ERSKINE LAKES	Cragmere, Oakland, Ramsey, West Milford, Erskine Lakes, Pompton Lakes
EWING	Bordentown, Mercerville, Pennington, Trenton, Ewing, Morrisville, Pa., Princeton, Yardley, Pa., Lawrenceville
FAIR LAWN	Dumont, Hackensack, Oradell, Ridgewood, Englewood, Hasbrouck Hts., Passaic, Teaneck, Fair Lawn, Hawthorne, Paterson
FANWOOD	Cranford, Millburn, Rahway, Summit, Dunellen, Plainfield, Roselle, Westfield, Fanwood
FARMINGDALE	Belmar, Farmingdale, Lakewood, Spring Lake, Eatontown, Freehold
FLORENCE	Bordentown, Florence, Mount Holly, Riverside, Burlington, Fort Dix
FORT DIX	Bordentown, Fort Dix, New Egypt, Vincentown, Florence, Mount Holly, Pemberton
FRANKLIN PARK	Cranbury, Monmouth Junction, New Brunswick, Princeton, East Millstone,, Plainsboro, South River, Franklin Park
FRANKLINVILLE	Elmer, Glassboro, Vineland, Williamstown, Franklinville, Pitman

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## SECTION 4 – SERVICE AREAS

## 4.2 Local Calling Areas (continued)

## 4.2.1 Verizon Territory (continued)

(T)

Exchange Area	Exchange Areas Included In Local Service Area
FREEHOLD	Eatontown, Farmingdale, Holmdel, Matawan, Englishtown, Freehold, Lakewood
GLASSBORO	Blackwood, Glassboro, Pitman, Williamstown, Franklinville, Mullica Hill, Wenonah, Woodstown
GLOUCESTER	Beaver Brook, Collingswood, Haddon Heights, Paulsboro, Blackwood, Gloucester, Laurel Springs, Wenonah, Camden, Haddonfield, Merchantville, Woodbury
HACKENSACK	Cliffside, Hackensack, Passaic, Teaneck, Dumont, Hasbrouck Hts., Ridgewood, Union City, Englewood, Leonia, Rutherford, Westwood, Fair Lawn, Oradell
HACKETTSTOWN	Great Meadows, Long Valley, Netcong, Washington, Hackettstown
HADDONFIELD	Beaver Brook, Collingswood, Haddon Heights, Merchantville, Berlin, Gloucester, Laurel Springs, Moorestown, Camden, Haddonfield, Marlton
HADDON HEIGHTS	Beaver Brook, Collingswood, Haddon Heights, Merchantville, Blackwood, Gloucester, Laurel Springs, Woodbury, Camden, Haddonfield
HAMMONTON	Berlin, Hammonton, Milmay, Williamstown, Egg Harbor, Mays Landing
HASBROUCK HTS.	Cliffside, Hackensack, Nutley, Rutherford, Englewood, Hasbrouck Hts., Passaic, Teaneck, Fair Lawn, Leonia
HAWTHORNE	Fair Lawn, Mountain View, Paterson, Ridgewood, Hawthorne, Oradell, Ramsey, Wyckoff, Little Falls, Passaic
HIGHTSTOWN	Allentown, Englishtown, Mercerville, Plainsboro, Cranbury, Hightstown
HOLMDEL	Freehold, Keyport, Middletown, Red Bank, Holmdel, Matawan

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## SECTION 4 – SERVICE AREAS

## 4.2 Local Calling Areas (continued)

## 4.2.1 Verizon Territory (continued)

(T)

<b>Exchange Area</b>	<b>Exchange Areas Included In Local Service Area</b>
HOPATCONG	Dover, Mount Freedom, Newfoundland, Succasunna, Hopatcong, Netcong, Rockaway
HOPEWELL	Belle Mead, Lambertville, Neshanic, Princeton, Hopewell, Lawrenceville, Pennington
JAMESBURG	Cranbury, Jamesburg, Plainsboro, South River, Englishtown, Monmouth Junction
JERSEY CITY	Bayonne, Kearny, Newark, Union City, Jersey City
KEANSBURG	Atlantic Highlands, Keansburg, Matawan, Red Bank, Keyport, Middletown
KEARNY	Belleville, Kearny, Nutley, Rutherford, Bloomfield, Newark, Orange, Union City, Jersey City
KEYPORT	Atlantic Highlands, Keansburg, Matawan, Perth Amboy, Keyport, Middletown, South Amboy, Holmdel
LAKEHURST	Lakehurst, Lakewood, Toms River
LAKEWOOD	Farmingdale, Lakehurst, Point Pleasant, Toms River, Freehold, Lakewood
LAMBERTVILLE	Hopewell, Lambertville, New Hope, Pa., Pennington
LAUREL SPRINGS	Beaver Brook, Blackwood, Gloucester, Haddon Hts., Berlin, Collingswood, Haddonfield, Laurel Springs
LAWRENCEVILLE	Ewing, Lawrenceville, Pennington, Princeton, Hopewell, Mercerville, Plainsboro, Trenton
LEONIA	Cliffside, Dumont, Hackensack, Leonia, Closter, Englewood, Hasbrouck Hts., Teaneck
LINDEN	Carteret, Linden, Roselle, Westfield, Cranford, Rahway, Unionville, Woodbridge, Elizabeth
LITTLE FALLS	Bloomfield, Little Falls, Orange, Paterson, Caldwell, Mountain View, Passaic, Verona, Hawthorne, Nutley

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## SECTION 4 – SERVICE AREAS

## 4.2 Local Calling Areas (continued)

## 4.2.1 Verizon Territory (continued)

(T)

Exchange Area	Exchange Areas Included In Local Service Area
LIVINGSTON	Bloomfield, Livingston, Newark, Summit, Caldwell, Madison, Orange, Verona, Chatham, Millburn, So. Orange, Whippany
LONG BRANCH	Ashbury Park, Belmar, Eatontown, Red Bank, Atlantic Highlands, Deal, Long Branch, Spring Lake
MADISON	Chatham, Madison, Morristown, Summit, Livingston, Millburn, So. Orange, Whippany
MANASQUAN	Belmar, Manasquan, Pt. Pleasant, Spring Lake
MARLTON	Berlin, Haddonfield, Medford, Vincentown, Collingswood, Marlton, Moorestown
MATAWAN	Englishtown, Keansburg, Middletown, South Amboy, Freehold, Keyport, Perth Amboy, South River, Holmdel, Matawan
MAYS LANDING	Egg Harbor, Mays Landing, Pleasantville, Tuckahoe, Hammonton, Millmay
MEDFORD	Berlin, Medford, Mount Holly, Vincentown, Marlton, Moorestown, Pemberton
MENDHAM	Bernardsville, Mendham, Mount Freedom, Succasunna, Chester, Morristown, Peapack
MERCERVILLE	Allentown, Ewing, Lawrenceville, Plainsboro, Bordentown, Highstown, Mercerville, Trenton
MERCHANTSVILLE	Beaver Brook, Gloucester, Merchantville, Riverside, Camden, Haddonfield, Moorestown, Riverton, Collingswood, Haddon Heights
METUCHEN	Carteret, New Brunswick, Plainfield, South Amboy, Metuchen, Perth Amboy, Rahway, Woodbridge
MIDDLETOWN	Atlantic Highlands, Holmdel, Keyport, Middletown, Eatontown, Keansburg, Matawan, Red Bank
MILLVILLE	Bridgeton, Millville, Port Norris, Vineland, Cedarville, Millmay, Tuckahoe

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## SECTION 4 – SERVICE AREAS

## 4.2 Local Calling Areas (continued)

## 4.2.1 Verizon Territory (continued)

(T)

Exchange Area	Exchange Areas Included In Local Service Area
MILFORD	Bloomsbury, Frenchtown, Phillipsburg, Springtown, Pa, Ferndale, Pa., Millford, Riegelsville, Pa., Upper Blk. Eddy, Pa.
MILLBURN	Chatham, Madison, Orange, Summit, Cranford, Millburn, Roselle, Unionville, Fanwood, Newark, So. Orange, Westfield, Livingston
MILLINGTON	Bernardsville, Dunellen, Plainfield, Summit, Bound Brook, Millington, Somerville
MILMAY	Hammonton, Millville, Tuckahoe, Vineland, Mays Landing, Millmay
MONMOUTH JUNCTION	Cranbury, Jamesburg, Plainsboro, Princeton, East Millstone, Monmouth Junction, Franklin Park
MOORESTOWN	Camden, Medford, Moorestown, Riverside, Haddonfield, Merchantville, Mount Holly, Riverton, Marlton
MORRISTOWN	Bernardsville, Madison, Morristown, Rockaway, Boonton, Mendham, Mount Freedom, Whippany, Dover
MOUNTAIN VIEW	Caldwell, Mountain View, Paterson, Verona, Hawthorne, Oakland, Pompton Lakes, Wyckoff, Little Falls, Passaic
MOUNT FREEDOM	Bernardsville, Mendham, Mount Freedom, Rockaway, Dover, Morristown, Netcong, Succasunna, Hopatcong
MOUNT HOLLY	Burlington, Fort Dix, Moorestown, Pemberton, Florence, Medford, Mount Holly, Vincentown
MULLICA HILL	Glassboro, Penns Grove, Swedesboro, Woodbury, Mullica Hill, Pitman, Wenonah, Woodstown, Paulsboro, Salem
MESHANIC	Belle Mead, Hopewell, Neshanic, Somerville, East Millstone
NETCONG	Dover, Hopatcong, Netcong, Succasunna, Hackettstown, Mount Freedom
NEWARK	Bayonne, Belleville, Bloomfield, Elizabeth, Jersey City, Kearny, Livingston, Millburn, Newark, Nutley, Orange, South Orange

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## SECTION 4 – SERVICE AREAS

## 4.2 Local Calling Areas (continued)

## 4.2.1 Verizon Territory (continued)

(T)

<b>Exchange Area</b>	<b>Exchange Areas Included In Local Service Area</b>
NEW BRUNSWICK	Bound Brook, Dunellen, East Millstone, Franklin Park, Metuchen, New Brunswick, Somerville, South River
NEW EGYPT	Allentown, Bordentown, Fort Dix, New Egypt, Pemberton
NEWFOUNDLAND	Butler, Hopatcong, Newfoundland, West Milford
NUTLEY	Belleville, Kearny, Nutley, Paterson, Bloomfield, Little Falls, Orange, Rutherford, Hasbrouck Hts., Newark, Passaic, Verona
OAKLAND	Butler, Mountain View, Pompton Lakes, Wyckoff, Erskine Lakes, Oakland, Ramsey
OCEAN CITY	Atlantic City, Cape May Ct. House, Pleasantville, Tuckahoe, Avalon, Sea Isle City, Wildwood, Brigantine, Ocean City, Somers Point, Dennisville
ORADELL	Closter, Fair Lawn, Oradell, Teaneck, Dumont, Hackensack, Park Ridge, Westwood, Englewood, Hawthorne, Ridgewood
ORANGE	Belleville, Kearny, Newark, South Orange, Bloomfield, Little Falls, Nutley, Unionville, Caldwell, Livingston, Orange, Verona, Elizabeth, Millburn
PARK RIDGE	Closter, Oradell, Ramsey, Westwood, Dumont, Park Ridge, Ridgewood
PASSAIC	Belleville, Hackensack, Little Falls, Passaic, Bloomfield, Hasbrouck Hts., Mountain View, Paterson, Fair Lawn, Hawthorne, Nutley, Rutherford
PATERSON	Belleville, Hawthorne, Nutley, Paterson, Bloomfield, Little Falls, Passaic, Ridgewood, Fair Lawn, Mountain View
PAULSBORO	Gloucester, Paulsboro, Swedesboro, Woodbury, Mullica Hill, Penns Grove, Wenonah, Woodstown
PEAPACK	Bernardsville, Mendham, Peapack, Succasunna, Chester, Oldwick, Somerville
PEMBERTON	Fort Dix, Mount Holly, Pemberton, Vincentown, Medford, New Egypt

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## SECTION 4 – SERVICE AREAS

## 4.2 Local Calling Areas (continued)

## 4.2.1 Verizon Territory (continued)

(T)

Exchange Area	Exchange Areas Included In Local Service Area
PENNINGTON	Ewing, Hopewell, Lambertville, Lawrenceville, Pennington, Princeton
PENNS GROVE	Mullica Hill, Paulsboro, Penns Grove, Salem, Swedesboro, Woodbury, Woodstown
PERTH AMBOY	Carteret, Keyport, Matawan, Metuchen, Perth Amboy, Rahway, South Amboy, Woodbridge
PHILLIPSBURG	Bloomsbury, Easton, Pa, Milford, Phillipsburg, Riegelsville, Pa., Washington
PITMAN	Blackwood, Franklinville, Glassboro, Mullica Hill, Pitman, Swedesboro, Wenonah, Williamstown, Woodbury, Woodstown
PLAINFIELD	Bound Brook, Dunellen, Fanwood, Metuchen, Millington, Plainfield, Rahway, Westfield
PLAINSBORO	Cranbury, Jamesburg, Plainsboro, Franklin Park, Lawrenceville, Princeton, Hightstown, Mercerville, Monmouth Junction
PLEASANTVILLE	Atlantic City, Egg Harbor, Ocean City, Somers Point, Beach Haven, Mays Landing, Pleasantville, Tuckerton, Brigantine
POINT PLEASANT	Lakewood, Point Pleasant, Spring Lake, Toms River, Manasquan, Seaside Park
POMPTON LAKES	Butler, Mountain View, Pompton Lakes, West Milford, Erskine Lakes, Oakland
PORT NORRIS	Bridgeton, Dennisville, Port Norris, Vineland, Cedarville, Millville
PRINCETON	Belle Mead, Franklin Park, Plainsboro, Cranbury, Hopewell, Princeton, Ewing, Lawrenceville, Pennington, Monmouth Junction
RAHWAY	Carteret, Fanwood, Perth Amboy, Roselle, Cranford, Linden, Plainfield, Westfield, Elizabeth, Metuchen, Rahway, Woodbridge
RAMSEY	Cragmere, Oakland, Ramsey, Westwood, Erskine Lakes, Park Ridge, Ridgewood, Wyckoff, Hawthorne
RED BANK	Atlantic Highlands, Eatontown, Keansburg, Middletown, Holmdel, Long Branch, Red Bank, Deal

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## SECTION 4 – SERVICE AREAS

## 4.2 Local Calling Areas (continued)

## 4.2.1 Verizon Territory (continued)

(T)

Exchange Area	Exchange Areas Included In Local Service Area
RIDGEWOOD	Cragmere, Hawthorne, Paterson, Westwood, Fair Lawn, Oradell, Ramsey, Wyckoff, Hackensack, Park Ridge, Ridgewood
RIVERSIDE	Burlington, Merchantville, Riverside, Riverton, Florence, Moorestown
RIVERTON	Camden, Moorestown, Riverside, Riverton, Merchantville
ROCKAWAY	Boonton, Hopatcong, Mount Freedom, Succasunna, Caldwell, Morristown, Rockaway, Whippany, Dover
ROSELLE	Carteret, Fanwood, Rahway, Summit, Cranford, Linden, Roselle, Unionville, Elizabeth, Millburn, South Orange, Westfield
RUTHERFORD	Belleville, Hackensack, Nutley, Rutherford, Bloomfield, Hasbrouck Hts., Passaic, Union City, Cliffside, Kearny
SALEM	Mullica Hill, Salem, Swedesboro, Woodstown, Penns Grove
SEA ISLE CITY	Avalon, Dennisville, Sea Isle City, Wildwood, Cape May Ct. House, Ocean City
SEASIDE PARK	Point Pleasant, Seaside Park, Toms River
SOMERS POINT	Atlantic City, Ocean City, Somers Point, Tuckahoe, Brigantine, Pleasantville
SOMERVILLE	Bound Brook, East Millstone, Neshanic, Peapack, Dunellen, Millington, New Brunswick, Somerville
SOUTH AMBOY	Carteret, Matawan, Perth Amboy, South River, Keyport, Metuchen, South Amboy, Woodbridge
SOUTH ORANGE	Bloomfield, Livingston, Orange, Summit, Chatham, Madison, Roselle, Unionville, Cranford, Millburn, South Orange, Westfield, Elizabeth, Newark
SOUTH RIVER	Englishtown, Jamesburg, New Brunswick, South River, Franklin Park, Matawan, South Amboy

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## SECTION 4 – SERVICE AREAS

## 4.2 Local Calling Areas (continued)

## 4.2.1 Verizon Territory (continued)

(T)

<b>Exchange Area</b>	<b>Exchange Areas Included In Local Service Area</b>
SPRING LAKE	Asbury Park, Deal, Long Branch, Point Pleasant, Belmar, Farmingdale, Manasquan, Spring Lake
STROUDSBURG	Blairstown, Columbia, Stroudsburg, Stroudsburg, Pa., Bushkill, Pa.
SUCCASUNNA	Chester, Mendham, Netcong, Rockaway, Dover, Mount Freedom, Peapack, Succasunna, Hopatcong
SUMMIT	Chatham, Livingston, Millington, Summit, Cranford, Madison, Roselle, Unionville, Fanwood, Millburn, South Orange, Westfield
SWEDESBORO	Mullica Hill, Pitman, Swedesboro, Woodbury, Paulsboro, Salem, Wenonah, Woodstown, Penns Grove
TEANECK	Cliffside, Englewood, Hasbrouck Hts, Oradell, Closter, Fair Lawn, Leonia, Teaneck, Dumont, Hackensack
TOMS RIVER	Barnegat, Lakewood, Seaside Park, Toms River, Lakehurst, Point Pleasant
TRENTON	Bordentown, Lawrenceville, Morrisville, Pa., Yardley, Pa., Ewing, Mercerville, Trenton
TUCKAHOE	Dennisville, Millville, Ocean City, Tuckahoe, Mays Landing, Milmay, Somers Point
TUCKERTON	Barnegat, Beach Haven, Pleasantville, Tuckerton, Brigantine
UNION CITY	Bayonne, Hackensack, Kearny, Union City, Cliffside, Jersey City, Rutherford
UNIONVILLE	Cranford, Millburn, Roselle, Unionville, Elizabeth, Newark, South Orange, Westfield, Linden, Orange, Summit
VERONA	Belleville, Little Falls, Newark, Verona, Bloomfield, Livingston, Nutley, Whippany, Caldwell, Mountain View, Orange
VINCENTOWN	Berlin, Marlton, Mount Holly, Vincentown, Fort Dix, Medford, Pemberton
VINELAND	Bridgeton, Elmer, Millville, Port Norris, Cedarville, Franklinville, Milmay, Vineland
WASHINGTON	Hackettstown, Oxford, Phillipsburg, Washington, Hampton

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## SECTION 4 – SERVICE AREAS

## 4.2 Local Calling Areas (continued)

## 4.2.1 Verizon Territory (continued)

(T)

Exchange Area	Exchange Areas Included In Local Service Area
WENONAH	Beaver Brook, Gloucester, Pitman, Woodbury, Blackwood, Mullica Hill, Swedesboro, Woodstown, Glassboro, Paulsboro, Wenonah
WESTFIELD	Cranford, Linden, Rahway, Summit, Elizabeth, Millburn, Roselle, Unionville, Fanwood, Plainfield, South Orange, Westfield
WESTWOOD	Closter, Dumont, Hackensack, Oradell, Park Ridge, Ramsey, Ridgewood, Westwood
WEST MILFORD	Erskine Lakes, Newfoundland, Pompton Lakes, Upper Greenwood Lake, West Milford
WHIPPANY	Boonton, Caldwell, Chatham, Livingston, Madison, Morristown, Rockaway, Verona, Whippany
WILDWOOD	Avalon, Cape May Ct. Hse., Dennisville, Ocean City, Sea Isle City, Wildwood
WILLIAMSTOWN	Blackwood, Franklinville, Glassboro, Hammonton, Pitman, Williamstown
WOODBIDGE	Carteret, Linden, Metuchen, Perth Amboy, Rahway, South Amboy, Woodbridge
WOODBURY	Beaver Brook, Blackwood, Gloucester, Haddon Heights, Mullica Hill, Paulsboro, Penns Grove, Pitman, Swedesboro, Wenonah, Woodbury
WOODSTOWN	Glassboro, Mullica Hill, Paulsboro, Penns Grove, Pitman, Salem, Swedesboro, Wenonah, Woodstown
WYCKOFF	Cragmere, Hawthorne, Mountain View, Oakland, Ramsey, Ridgewood, Wyckoff

## SECTION 4 – SERVICE AREAS

## 4.2 Local Exchange Service Areas (continued)

## 4.2.2 CenturyLink Territory

<b>Exchange Area</b>	<b>Zone</b>	<b>Exchange Areas Included In Local Service Area</b>
ANDOVER	(3)	Andover, Branchville, Franklin, Hackettstown (Verizon-New Jersey, Inc.) Hopatcong (Verizon-New Jersey, Inc.), Lake Mohawk, Newton, Netcong (Verizon-New Jersey, Inc.)
BELLE MEAD	(2)	Belle Mead, East Millstone (Verizon-New Jersey, Inc.), Hopewell (Verizon-New Jersey, Inc.), Neshanic (Verizon-New Jersey, Inc.), Princeton (Verizon-New Jersey, Inc.), Somerville (Verizon-New Jersey, Inc.)
BELVIDERE	(2)	Belvidere, Belvidere (PA) (Commonwealth Telephone Company), Columbia, Great Meadows, Hope, Oxford, Phillipsburg (Verizon-New Jersey, Inc.), Washington (Verizon-New Jersey, Inc.),
BLAIRSTOWN	(3)	Blairstown, Columbia, Hope, Newton, Hackettstown (Verizon-New Jersey, Inc.),
BLOOMSBURY	(3)	Bloomsbury, Clinton, Easton (PA) (Verizon-Pennsylvania), Frenchtown, Hampton, Milford-Warren Glen (Verizon-New Jersey, Inc.), Phillipsburg (Verizon-New Jersey, Inc.)
BRANCHVILLE	(3)	Branchville, Andover, Franklin, Lake Mohawk, Montague, Newton, Sussex
CALIFON	(3)	Califon, Chester, Hackettstown (Verizon-New Jersey, Inc.), Hampton, High Bridge, Lebanon, Long Valley, Oldwick
CHESTER	(2)	Chester, Califon, Hackettstown (Verizon-New Jersey, Inc.), Long Valley, Mendham (Verizon-New Jersey, Inc.), Morristown, (Verizon-New Jersey, Inc.), Netcong (Verizon-New Jersey, Inc.), Oldwick, Peapack (Verizon-New Jersey, Inc.), Succasunna (Verizon-New Jersey, Inc.)
CLINTON	(2)	Clinton, Bloomsbury, Flemington, Frenchtown, Hampton, High Bridge, Lebanon
COLUMBIA	(3)	Columbia, Belvidere (NJ), Blairstown, Hope, Portland (PA) (Commonwealth Telephone Company)

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(N)

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## SECTION 4 – SERVICE AREAS

## 4.2 Local Exchange Service Areas (continued)

## 4.2.2 CenturyLink Territory (continued)

Exchange Area	Zone	Exchange Areas Included In Local Service Area
FLEMINGTON	(2)	Flemington, Clinton, Frenchtown, Lebanon, Whitehouse
FRANKLIN	(2)	Franklin, Andover, Branchville, Lake Mohawk, Newfoundland (Verizon-New Jersey, Inc.), Newton, Sussex, Vernon (Warwick Valley Telephone Company)
FRENCHTOWN	(3)	Frenchtown, Bloomsbury, Clinton, Flemington, Milford-Warren Glen (Verizon-New Jersey, Inc.), Uhlerstown (PA) Commonwealth Telephone Company), Upper Black Eddy (PA) (Verizon-New Jersey, Inc.)
GREAT MEADOWS	(3)	Great Meadows, Belvidere (NJ), Hackettstown (Verizon-New Jersey, Inc.), Hope, Oxford, Washington (Verizon-New Jersey, Inc.)
HAMPTON	(2)	Hampton, Bloomsbury, Califon, Clifton, High Bridge, Washington (Verizon-New Jersey, Inc.)
HIGH BRIDGE	(1)	High Bridge, Califon, Clifton, Hampton, Lebanon
HOPE	(3)	Hope, Belvidere (NJ), Belvidere (PA) (Commonwealth Telephone Company), Blairstown, Columbia, Great Meadows, Hackettstown (Verizon-New Jersey, Inc.)
LAKE MOHAWK	(3)	Lake Mohawk, Andover, Branchville, Franklin, Hopatcong (Verizon-New Jersey, Inc.), Newton, Netcong (Verizon-New Jersey, Inc.)
LEBANON	(2)	Lebanon, Califon, Clifton, Flemington, High Bridge, Oldwick, Whitehouse

(N)

(N)

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## SECTION 4 – SERVICE AREAS

## 4.2 Local Exchange Service Areas (continued)

## 4.2.2 CenturyLink Territory (continued)

Exchange Area	Zone	Exchange Areas Included In Local Service Area
LONG VALLEY	(3)	Long Valley, Califon, Chester, Hackettstown (Verizon-New Jersey, Inc.), Oldwick
MONTAGUE	(3)	Montague, Branchville, Dingman's Ferry (PA) (Continental Telephone Company, Inc.), Matamoras (PA) (Continental Telephone Company, Inc.) Milford (PA) (Continental Telephone Company, Inc.), Port Jervis (NY) (Continental Telephone Company, Inc.), Sussex
NEWTON	(1)	Newton, Andover, Blairstown, Branchville, Franklin, Hackettstown (Verizon-New Jersey, Inc.), Lake Mohawk, Sussex
OLDWICK	(3)	Oldwick, Califon, Chester, Lebanon, Long Valley, Peapack (Verizon-New Jersey, Inc.), Whitehouse, Somerville (Verizon-New Jersey, Inc.)
OXFORD	(3)	Oxford, Belvidere (NJ), Belvidere (PA) (Commonwealth Telephone Company), Great Meadows, Hackettstown (Verizon-New Jersey, Inc.), Washington (Verizon-New Jersey, Inc.)
SUSSEX	(2)	Sussex, Branchville, Franklin, Montague, Newfoundland (Verizon-New Jersey, Inc.), Newton, Unionville (NY) (Continental Telephone Company, Inc.), Vernon (Warwick Valley Telephone Company)
WHITEHOUSE	(2)	Whitehouse, Flemington, Lebanon, Oldwick, Somerville (Verizon-New Jersey, Inc.)

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(N)

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## SECTION 5 - LOCAL EXCHANGE ACCESS SERVICE

## 5.1 General

Local Exchange Access Service provides a Customer with a telephonic connection and a unique telephone number address on the public switched telecommunications network. Local Exchange Access Service enables users to:

- A) receive calls from other stations on the public switched telecommunications network;
- B) access other services offered by the Company as set forth in this tariff;
- C) access certain intrastate, interstate and international calling services provided by the Company.
- D) access the Company's operators and business office for service related assistance;
- E) access emergency services by dialing 0-or 9-1-1; and
- F) access service provided by other common carriers which purchase the Company's Switched Access services as provided under the Company's tariffs, or which maintain other types of traffic exchange arrangements with the Company.
- G) Local Exchange Access Service can not be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, etc.). Calls to those numbers and other numbers used for caller paid information services will be blocked.

Calls to numbers "NXX 976-LIKE" will also be blocked unless otherwise specified by the Customer at the time service is ordered. Should a customer request unblocking for access to the caller-paid information service, the Company will bill and collect on behalf of the telephone companies' information provider holding the customer fully liable for all charges incurred for the use of the information provider's service.

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SECTION 5 - LOCAL EXCHANGE ACCESS SERVICE

5.1 General (cont'd)

Each Local Exchange Access Service is delivered to a demarcation/connection block at the customer's premise. The following Local Exchange Access Services are offered:

- Basic Business Lines
- PBX Trunks
- DID Service
- DS-1 Service
- ISDN-Primary Rate Interface (PRI)
- Local Calling Service

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## SECTION 5 - LOCAL EXCHANGE ACCESS SERVICE

## 5.2 Exchange Access Line Services

## 5.2.1 Basic Business Line

Basic Business Line Service provides a Customer with a single, voice-grade communications channel which can be used to place and receive one call at a time. Business Lines are provided for connection of single station sets, facsimile machines or computer modems to the public switched telecommunications network.

## A. Basic Business Lines Rates and Charges - Verizon Territory

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
Initial Line	\$20.46 (I)	\$106.00
Each Additional Line	\$20.46 (I)	\$ 52.00

## B. Basic Business Lines Rates and Charges - CenturyLink Territory

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
Initial Line		
Zone 1	\$30.34 (I)	\$106.00
Zone 2	\$36.02 (I)	\$106.00
Zone 3	\$47.52 (I)	\$106.00
Each Additional Line		
Zone 1	\$30.34 (I)	\$ 52.00
Zone 2	\$36.02 (I)	\$ 52.00
Zone 3	\$47.52 (I)	\$ 52.00

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## SECTION 5 - LOCAL EXCHANGE ACCESS SERVICE

## 5.2 Exchange Access Line Services, (Cont'd.)

## 5.2.2 PBX Trunk Service

PBX Trunk Service provides a Customer with a single, voice-grade communications channel which can be used to place and receive one call at a time. PBX Trunks are provided for connection of PBX Switching Equipment or similar equipment to the public switched telecommunications network.

## A. PBX Trunk Rates and Charges - Verizon Territory

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
Initial PBX Trunk	\$20.46 (I)	\$106.00
Each Additional Line	\$20.46 (I)	\$ 52.00

## B. PBX Trunk Rates and Charges - CenturyLink Territory

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
Initial Line		
Zone 1	\$30.34 (I)	\$106.00
Zone 2	\$36.02 (I)	\$106.00
Zone 3	\$47.52 (I)	\$106.00
Each Additional Line		
Zone 1	\$30.34 (I)	\$ 52.00
Zone 2	\$36.02 (I)	\$ 52.00
Zone 3	\$47.52 (I)	\$ 52.00

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SECTION 5 - LOCAL EXCHANGE ACCESS SERVICE

## 5.3 DID Service

Direct Inward Dialing (DID) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID Service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID Service at a Customer's location. DID Service can be applied to PBX Trunk Service, DS-1 trunks, ISDN -PRI as described in this section. DID charges apply in addition to any PBX Trunk Service. DID service may require special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer. Charges for DID Number Blocks will also apply.

## A. DID Number Rates and Charges

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
First 20 DID numbers	\$20.00 (I)	\$0.00
Each additional block of 20 Numbers	\$20.00 (I)	\$0.00

Non-Recurring charges for DID numbers are \$0.00 if installed with the DID Trunks. If DID numbers are installed at a later date, a \$99.50 charge will apply per service order.

## A. DID Trunk Rates and Charges

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
DID Trunk	\$45.00 (I) initial	\$99.50 initial
	\$45.00 (I) additional	\$99.50 additional

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## SECTION 5 - LOCAL EXCHANGE ACCESS SERVICE

## 5.4 DS-1 Service

DS-1 service is a dedicated, high capacity, full duplex channel with line speeds of 1.544 Mbps. DS-1 Service has the equivalent capacity of 24 Voice Grade services of 24 DS-0 channels and is provided only where facilities are available and is subject to the technical limitations of the equipment used by the Company. DS-1 service is provided between a Customer's premises and a Company-designated central office.

5.4.1 Rates and Charges Rates are assessed per DS-1 circuit and are based on mileage.

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
DS-1 circuit	\$ ICB	\$ ICB

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SECTION 5 - LOCAL EXCHANGE ACCESS SERVICE

## 5.5 Integrated Services Digital Network – Primary Rate Interface

ISDN Primary Rate Interface (ISDN-PRI) provides integrated digital channels for voice, data and video applications. ISDN-PRI is a dedicated T1 link to the telecommunications network for local outbound and/or DID Service. The basic channel structure is twenty-three 64 Kbps B channels and one 64 Kbps D channel. The B channels may be used to connect the PBX or ISDN compatible CPE to the public circuit switched network. The D channel carries the signaling and call set-up information for the B channels. ISDN-PRI is a service for the transmission of digital signals only. ISDN-PRI is provided within a LATA from wire centers where appropriate ISDN facilities are available, as determined by the Company's network configuration. ISDN/PRI is available only to customers who have compatible Customer Premises Equipment (CPE). This CPE equipment (hardware and software) is the responsibility of the Customer. No additional DID Trunk charges will apply when ISDN-PRI is used for DID Service. DID number charges will still apply as described in Section 5.3.

## 5.5.1 Rates and Charges

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
ISDN-PRI	\$390.00 (R)	\$559.00

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## 5.6 Local Calling Service

### 5.6.1 Message Units

One local message unit applies to each overtime period. Each overtime period is five minutes or fraction thereof.

	<u>Within Local Calling Area</u>	<u>Per Minute of Use</u>
A.	Switched Access Customers	\$ .022
B.	Dedicated Access Customers	\$ .015

Rates and Charges are dependent on the transportation layer and will be determined on an Individual Case Basis, pursuant to Section 9.3.

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## SECTION 6 - PREMIUM LOCAL EXCHANGE SERVICES

## 6.1 General

Premium Local Exchange Services are features and services that can be purchased in addition to the basic Local Exchange Access Services.

The following Premium Local Exchange Services are offered:

Local Exchange Features and Services  
 Listing Services  
 Directory Assistance  
 Operator Services

Features are available where equipment and facilities exist.

## 6.2 Local Exchange Features and Services

The following features are offered when purchased with the Company's Local Exchange access services as described in the preceding section.

## 6.2.1 Blocking Features

## A. Blocking Service

Blocking Service is a feature that permits a customer to restrict his/her telephone for outgoing calls to various services.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
700/900 Block	\$0.00	\$0.00	\$0.00
Local Toll Block	\$0.00	\$0.00	\$0.00
Long Distance Block	\$0.00	\$0.00	\$0.00
International Block	\$0.00	\$0.00	\$0.00

## B. Call Block

Call Block provides customers with a way to block incoming calls from up to a maximum of six telephone numbers. Call Block routes calls to a standard announcement.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$1.50	\$1.50	\$0.00

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## SECTION 6 - PREMIUM LOCAL EXCHANGE SERVICES

## 6.2 Local Exchange Features and Services (continued)

## 6.2.1 Blocking Features (continued):

## C. Per Call Blocking

The calling party can prevent the number and name from appearing on the called party's Caller ID or Caller ID with Name display unit by dialing a special code prior to placing each call. When the calling party activates this blocking feature, the called party will notice that a privacy indicator, instead of the telephone number or the name, will appear on the Caller ID or Caller ID with Name display unit unless ACR is activated.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Call	\$0.00	\$0.00	\$0.00

## D. Per Line Blocking

This arrangement on a calling party's line prevents his/her number or name from appearing on the called party's Caller ID or Caller ID with Name display unit without dialing a special code prior to placing each call. When the calling party who has this feature makes a call, the called party will receive a privacy indicator on his/her Caller ID or Caller ID with Name display unit, instead of the telephone number or the name. The privacy indicator will appear unless the called party has activated ACR.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$0.00	\$0.00	\$0.00

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## SECTION 6 - PREMIUM LOCAL EXCHANGE SERVICES

## 6.3 Custom Calling Features

## 6.3.1 Caller ID

Caller ID enables the display of the incoming telephone number on a Customer Premises Equipment (CPE) display device attached to the customer's telephone line.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$8.50 (I)	\$8.50 (I)	\$0.00

## 6.3.2 Caller ID with Name (Caller ID Deluxe)

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Caller ID with Name enables the display of the incoming calling telephone number and the main listed name associated with the calling telephone number on a Customer Premises Equipment (CPE) display device attached to the customer's telephone line.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$9.50 (I)	\$9.50 (I)	\$0.00

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## SECTION 6 - PREMIUM LOCAL EXCHANGE SERVICES

## 6.3 Custom Calling Features (continued)

## 6.3.3 Anonymous Call Rejection (ACR)

Anonymous Call Rejection is a feature included with Caller ID and Caller ID with Name the allows the called party to reject calls from parties that have used blocking to prevent the display of their telephone numbers or main listed name to Caller ID or Caller ID with Name subscribers. The customer via an activation and deactivation code controls ACR. When ACR is activated, all calls that are blocked are routed to a standard announcement.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$0.00	\$0.00	\$0.00

## 6.3.4 Call Forwarding

Call Forwarding enables all incoming calls to be forwarded to another telephone number when activated by dialing a code and the telephone number to which the calls are to be forwarded. Another code is dialed for deactivation. The Call Forwarding customer is responsible for the payment of any applicable message unit charge or direct distance dialed charge for each call between his/her Call Forwarding telephone number and the telephone to which the call is being forwarded.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$2.69	\$2.69	\$0.00

## 6.3.5 Call Forwarding, Busy Line

Call Forwarding, Busy Line allows all calls to a line showing a busy condition to be automatically forwarded to another line as specified by the subscriber at the time that the feature is installed. Local message or toll charges generated by the forwarded call will be charged to the subscriber.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$2.00	\$2.00	\$0.00

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SECTION 6 - PREMIUM LOCAL EXCHANGE SERVICES

## 6.3 Custom Calling Features (continued)

## 6.3.6 Call Forwarding, Don't Answer

Call Forwarding, Don't Answer allows all calls to a line that does not answer, after a designated number of rings, to be automatically forwarded to another line as specified by the subscriber at the time that the feature is installed. Local message or toll charges generated by the forwarded call will be charged to the subscriber.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$2.00	\$2.00	\$0.00

## 6.3.7 Call Forwarding, Busy Line/DNA

Call Forwarding, Busy Line, Don't Answer allows all calls to a line showing a busy condition or a line that does not answer, to be automatically forwarded to another line as specified by the subscriber at the time that the feature is installed. Local message or toll charges generated by the forwarded call will be charged to the subscriber.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$2.00	\$2.00	\$0.00

## 6.3.8 Select Forward

Select Forward provides customers with a way to forward incoming calls from up to a maximum of six calling telephone numbers to another telephone number.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$1.50	\$1.50	\$0.00

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## SECTION 6 - PREMIUM LOCAL EXCHANGE SERVICES

## 6.3 Custom Calling Features (continued)

## 6.3.9 Remote Call Forwarding

Remote Call Forwarding is a Central Office feature that allows a customer to permanently forward his line number to a distant termination number. Each feature allows for forwarding of one call at a given time. An additional feature is required for each additional call to be forwarded simultaneously. Local message or toll charges generated by the forwarded call will be charged to the subscriber.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Path, Per Line	\$14.66	14.66	\$0.00

- 6.3.10 Forward Plus is a feature that combines Call Forwarding with remote access capability. The customer will dial a remote access directory number and be guided by voice prompts to enter the call forward destination number and other required information, including a PIN (personal identification number). Local message or toll charges generated by the forwarded call will be charged to the subscriber.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$7.00	\$7.00	\$0.00

## 6.3.11 Ring Cycle

Ring Cycle is the number of rings, as specified, by the customer, before a line will forward on a don't answer condition.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$0.00	\$0.00	\$0.00

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SECTION 6 - PREMIUM LOCAL EXCHANGE SERVICES

## 6.3 Custom Calling Features (continued)

## 6.3.12 \*69 or Return Call

\*69 automatically provides a voice statement of the telephone number of the most recent incoming call and, when activated, then dials the telephone number.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$1.50	\$1.50	\$0.00

## 6.3.13 Authorization Codes

Authorization Codes on a line require a customer to dial additional digits in order to place a call. There are two types of auth codes: verified and nonverified. Verified codes require the correct code to be entered before the call is completed. Nonverified codes require only the correct number of digits to be entered before the call is completed. The available length of digits for the codes include 2, 3, 4 or 7 digits.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$0.00	\$0.00	\$0.00

There is no charge to change authorization codes.

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SECTION 6 - PREMIUM LOCAL EXCHANGE SERVICES

## 6.3 Custom Calling Features (continued)

## 6.3.14 Call Hold

Call Hold permits a customer to hold any call in progress by dialing a code. When the first call is held, another call may be placed over the same line.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$1.50	\$1.50	\$0.00

## 6.3.15 Call Restriction

Call Restriction limits access to outgoing calls to just the local calling area. It is available only where facilities exist. Customers may also dial 0+ and 0-for calling card calls, collect calls and third number calls. 700/900 calls are not allowed.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$10.50	\$10.50	\$0.00

## 6.3.16 Call Waiting

Call Waiting is an arrangement providing audible tone signaling over an existing connection to indicate an incoming call. The calling party hears a regular ringing signal. By pressing the switch hook, the call waiting customer can hold the established call, answer the second call and alternate between the two.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$7.65	\$7.65	\$0.00

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SECTION 6 - PREMIUM LOCAL EXCHANGE SERVICES

## 6.3 Custom Calling Features (continued)

## 6.3.17 Tone Block

Tone Block allows subscribers with Call Waiting and Caller ID Manager with Name to deactivate Call Waiting and Caller ID Manager with Name during a call in progress. When Tone Block is activated, all subsequent incoming calls will receive a busy signal.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$0.00	\$0.00	\$0.00

## 6.3.18 Deny Usage

A customer may request, at no additional charge, to deny usage capability on the telephone line for Repeat Dialing or \*69.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
*69 Deny	\$0.00	\$0.00	\$0.00
Repeat Dialing Deny	\$0.00	\$0.00	\$0.00

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## SECTION 6 - PREMIUM LOCAL EXCHANGE SERVICES

## 6.3 Custom Calling Features (continued)

## 6.3.19 Distinctive Ring

Distinctive Ring is a service that enables a customer to have one or two additional local telephone numbers assigned to an existing line. Each number will have a distinctive ring pattern that permits the customer to distinguish incoming calls and the number that was

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$6.50	\$6.50	\$0.00

## 6.3.20 Ground Start

Ground Start is a method of signaling on customer lines in which one side of the 2-wire line is momentarily grounded to get dial tone. Company assumes no liability for the limitations of the CPE equipment. It is offered where facilities permit.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$5.00	\$5.00	\$0.00

## 6.3.21 Hunting

Hunting permits additional exchange access lines to be arranged in a series with the main service thus providing for incoming calls to be completed on the first vacant line (hunting) in a series so wired.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$0.00	\$0.00	\$0.00

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## SECTION 6 - PREMIUM LOCAL EXCHANGE SERVICES

## 6.3 Custom Calling Features (continued)

## 6.3.22 Priority Call

Priority Call provides a way to distinguish up to a maximum of six calling telephone numbers from all others by using a distinctive alerting signal.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$1.50	\$1.50	\$0.00

## 6.3.23 Repeat Dialing or Repeat Call

Repeat Dialing and Repeat Call automatically redials the last outgoing telephone number dialed by the customer.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$1.50	\$1.50	\$0.00

## 6.3.24 Speed Dialing

Speed Dialing provides for the calling of a seven or ten-digit telephone number by dialing only a few digits. Two arrangements are available: eight number capacity and a thirty number capacity.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line, 30 Numbers	\$3.84 (R)	n/a	\$0.00
Per Line, 8 Numbers	\$2.69 (I)	n/a	\$0.00

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SECTION 6 - PREMIUM LOCAL EXCHANGE SERVICES

## 6.3 Custom Calling Features (continued)

## 6.3.25 Three-Way Calling

Three-Way Calling permits an existing call to be held and a third telephone number to be dialed and added to the connection. Each call will have usage sensitive rates charged based on destination.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$2.69	\$2.69	\$0.00

## 6.3.26 Three-Way Call Transfer

Three-Way Call Transfer allows customers to transfer incoming calls to another party, thus freeing their line to initiate or receive other calls. This feature also enables the customer to add a third party to a call in progress and, after establishing the three-way conference, to drop off the call without disconnecting the remaining end users.

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Install</u>
Per Line	\$4.00	\$4.00	\$0.00

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SECTION 6 - PREMIUM LOCAL EXCHANGE SERVICES

6.4 Listing Services

For each Customer of Company provided Local Exchange Access Service, the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(s) published by the dominant Local Exchange Carrier in the area.

The following rules and charges apply to listings in the white pages of the telephone directory and to the Directory Assistance records. Additional regulations for both the Directory Listing and the Directory Assistance records can be found in the Verizon – New Jersey, Tariff B.P.U, NJ No. 2. These regulations will apply to all Customers of the Company.

Only information necessary to identify the Customer is included in the listings. The Company may use abbreviations in listings. The Company may reject a listing, which is judged to be advertising. It may also reject a listing it judges to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.

A name may be repeated in the white pages only when a different address or telephone number is used.

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## SECTION 6 - PREMIUM LOCAL EXCHANGE SERVICES

## 6.4 Listing Services (continued)

## 6.4.1 Primary (Published) Listings

The Primary (Published) listing consists of the following: -The name under which a business is conducted by the Customer

- The address of the Customer
- The main telephone number of the Customer

This information will appear in the white pages of the Local Telephone Directory and the Directory Assistance Database.

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
Primary Listing	\$3.00 (I)	\$0.00

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SECTION 6 - PREMIUM LOCAL EXCHANGE SERVICES

## 6.4 Listing Services (continued)

## 6.4.2 Captioned or Indented Listings

The Customer may request captioned or indented listings when:

- Two or more listings are needed, e.g., the listing of different departments or members of the firm or corporation.
- A number of customers are furnished service at a location which is readily identified by the public by name, such as airport, shopping center, and additional listings of the Customer is desired under the appropriate caption.

The indented form of listing may be provided where a Customer requires only two listings, and the name of the second listing would be a repetition of the first listing, such as his/her business service.

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
Caption Listing	\$0.00	\$0.00
Indented Listing	\$0.00	\$0.00

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SECTION 6 - PREMIUM LOCAL EXCHANGE SERVICES

## 6.4 Listing Services (continued)

- 6.4.3 Non-Published Listing Non-published service means that the Customer's telephone number is not listed in the local telephone directory, nor does it appear in the Directory Assistance Records. This service is subject to the rules and regulations for E911 service, where applicable. The Company will complete calls to a non-published number only when the caller dials direct or gives the operator the number. No exceptions will be made, even if the caller says it is an emergency. If a published listing is desired at a later date, there may be a delay in publishing the listing.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

There is a monthly charge for each non-published service.

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
Non-published listing	\$3.00 (I)	\$6.06

A service order charge of \$20.19 will also apply, if not ordered at the time of initial service installation.

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SECTION 6 - PREMIUM LOCAL EXCHANGE SERVICES

## 6.4 Listing Services (continued)

## 6.4.4 Non-Listed Listing

Non-listed service means that the Customer's telephone number is not listed in the local telephone directory, but it does appear in the Directory Assistance Records.

This service is subject to the rules and regulations for E911 service, where applicable. The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

There is a monthly charge for each Non-Listed Listing.

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
Non-listed listing	\$ .85	\$0.00

A service order charge of \$20.19 will also apply, if not ordered at the time of installation.

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SECTION 6 - PREMIUM LOCAL EXCHANGE SERVICES

## 6.4 Listing Services (continued)

## 6.4.5 Additional Listings

## A. Duplicate Listing

A listing of another name by which a customer is known such as abbreviated name, a name commonly spelled in more than one way or a name consisting of several words, which the public commonly rearranges.

Cross Reference is a type of Duplicate Listing. It refers to the name under which a complete listing is shown. Cross Reference can be temporary caused by a change of ownership or firm name, which may be shown with a reference to the successor.

## B. Alternate Telephone Number Listing

A listing that refers calling parties to another telephone number at certain hours or on certain days or in case no answer is received on the call to the primary number.

## C. Foreign Listing

Any of the types of additional listings covered herein may be provided in a different directory or in the same directory under a different geographical heading from that under which the Customer is normally listed.

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
Non-listed listing	\$1.05	\$6.06

A service order charge of \$20.19 will also apply, if not ordered at the time of initial service installation.

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SECTION 6 - PREMIUM LOCAL EXCHANGE SERVICES

## 6.5 Directory Assistance Services

6.5.1 Directory Assistance calls provide for identification of telephone directory numbers, via an operator or automated platform. Customers can request up to two numbers per call. A Directory Assistance charge applies per directory assistance call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number. National refers to the 50 United States of America dialed using 411.

6.5.2 Directory Assistance Call Completion is an optional service provided to users of directory assistance service where users may choose to have a call completed by the directory assistance operator to the telephone number requested. The Directory Assistance Call Completion charge applies in addition to the Directory Assistance per call charge.

6.5.3 Automated Directory Service is an automated customer name and address listing service, which provides name and address information for Verizon-New Jersey published telephone numbers.

	<u>Per Call Charge</u>
A. Directory Assistance Call (Local)	\$ .75
B. National Directory Assistance Call	\$1.25
C. Directory Assistance Call (InterLATA)	\$ .64 (Dialed using NPA-555-1212)
D. Directory Assistance Call Completion	\$ .30
E. Automated Directory Service	\$ .75

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SECTION 6 - PREMIUM LOCAL EXCHANGE SERVICES

## 6.6 Operator Services

Provides for live or automated operator treatment when a Customer dials "0+" or "0-." Operators are available to assist Customers with completing calls.

Operator Services can be used to assist the Customer in routing or billing for a call. Billing options include, but are not limited to, bill to originating telephone number, calling card, collect or to a third party. Operator Services also includes verification and emergency interrupt service. Verification service aids the subscriber with legitimate call completion problems. The operator will verify and provide the line status condition of the requested line. Emergency interrupt service aids the customer by having the busy line cleared if an emergency situation exists.

## 6.6.1 Definitions

0+ Calls: Customer dials zero plus the desired number and gives his Calling Card number or Special Toll billing number to the operator verbally.

0++ Calls: Customer dials zero plus the desired number plus his Calling Card number (from stations equipped with Touchtone dialing).

0-Calls: Customer dials zero only and requests that the operator dial the desired number. The Customer gives his Calling Card or Special Toll billing number to the operator verbally.

Busy Line Verification Service: Upon customer notification, the operator will check the status of a called busy number. This service is subject to a charge for each request.

Collect: The operator is requested to bill the charges to the called number and obtains acceptance thereof.

Customer Requested Interrupt Service: Upon customer request, the operator will verify the line status condition and interrupt a call in progress to notify the party on the call that another caller is attempting to contact the line. This service is subject to a charge for each request, unless a trouble condition is indicated on the line. The charge will apply even though the interrupted party refuses the call. No charge will apply from official Public Emergency Agencies. Charges may be billed to a Calling Card or to a Third Number.

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SECTION 6 - PREMIUM LOCAL EXCHANGE SERVICES

6.6 Operator Services (continued)

6.6.1 Definitions (continued)

Person-to-Person: Calls completed with the assistance of an operator to a person, station, department, or PBX extension specified by the calling party. Charge may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or designated third-party stations.

Station-to-Station: Refers to calls other than the person-to-person calls billed to either the end user's commercial credit card and/or LEC calling card. Calls may be dialed with or without the assistance of an operator. Collect calls to coin telephones and transfers to third-party telephones which are coin telephones, will not be accepted. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or designated third-party stations.

Third Number: The operator is requested to bill the charges for a call to a number other than that of the calling or called party.

Time and Charges: The operator is requested to inform the calling party of the elapsed time and applicable charges.

Other Operator Assisted: Operator assistance is requested by the calling party for any other reason not listed above.

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SECTION 6 - PREMIUM LOCAL EXCHANGE SERVICES

## 6.6 Operator Services (continued)

## 6.6.2 Service Charges

Local exchange, IntraLATA, and interLATA calls may be placed with the assistance of an operator. A per-call service charge applies in addition to the per minute usage rates as set forth in the Local Calling Service and Direct Distance Dialing Sections of this Tariff.

	<u>Per Call or Request for Service Charge</u>
A. 0+, 0++ for Calling Card or Special Toll Billing	\$ .95
B. 0-for Calling Card or Special Toll Billing, Collect, Third Number, Time and Charges, Busy Line Verification, and all other Operator Assisted calls (except Person to Person, and Customer Requested Interrupt Service).	\$2.50
C. Person-to-Person	\$4.50
D. Customer Requested Interrupt Service	\$5.00

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SECTION 7 - MESSAGE TELECOMMUNICATIONS SERVICES

## 7.1 Direct Distance Dialing

## 7.1.1 General

Direct Distance Dialing (DDD) Services are available from the Company pursuant to terms, conditions, regulations and rates as provided in this tariff. DDD is an outbound service and is offered for both IntraLATA and InterLATA calling outside the local calling area. Service is available for use by Customers twenty-four (24) hours a day. DDD enables a User of an exchange access line to place calls to any station on the domestic public switched telecommunications network in the form of NPA-NXX-XXXX.

Customers may arrange for IntraLATA and InterLATA service from the interexchange carrier(s) of their choice. Customers may choose the Company as their carrier for IntraLATA calls and interLATA calls.

Each Direct Distance Dialing call is billed for a minimum period of 30 seconds, then each additional 6 seconds thereafter.

## 7.1.2 IntraLATA, Intrastate Rates

	Rate Per Minute
Switched Access Customers	\$.059
Dedicated Access Customers	\$.039

## 7.1.3 InterLATA, Intrastate Rates

	Rate Per Minute
Switched Access Customers	\$.059
Dedicated Access Customers	\$.039

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SECTION 7 - MESSAGE TELECOMMUNICATIONS SERVICES

## 7.2 Toll Free Service

## 7.2.1 General

Toll Free Services are available from the Company pursuant to the Terms, Conditions, Regulations and Rates as provided in this Tariff. Toll Free is offered for both IntraLATA and InterLATA calling. Toll Free Service enables a Customer to receive calls from any station on the domestic public switched telecommunications network in the form of 800-NXX-XXX (Toll Free Exchanges such as 800, 855, 866, 877 and all codes designated as Toll Free by the public switched network).

Each Toll Free Service call is billed to the Customer for a minimum period of 30 seconds, then each additional 6 seconds thereafter.

## 7.2.2 Intrastate Toll Free Schedules

	<u>Rate Per Minute</u>
Switched Access Customers	\$.069
Dedicated Access Customers	\$.049

## 7.2.3 Payphone Surcharge

A payphone surcharge will apply to all completed Customer toll free calls originating from a public/semi-public payphone. This charge is in addition to the per minute charges listed above.

	<u>Per Call</u>
Payphone Surcharge	\$0.55 (I)

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## SECTION 7 - MESSAGE TELECOMMUNICATIONS SERVICES

## 7.2 Toll Free Service (continued)

## 7.2.4 Toll Free Miscellaneous Charges

		<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
A.	Monthly Service Charge per toll free number	\$ 5.00	\$0.00
B.	Toll Free Number listing	\$20.00	\$0.00
C.	Transfer of Call Message	\$165.00	\$0.00
D.	Change of toll free termination number	\$0.00	\$25.00
E.	Area Code Selection feature	\$0.00	\$25.00
F.	Service Order Charge	\$0.00	\$10.00

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## SECTION 7 - MESSAGE TELECOMMUNICATIONS SERVICES

## 7.3 Calling Card

## 7.3.1 General

Calling Card is a service available from any tone dialing station on the public switched telecommunications network that permits calling with the use of a calling card for billing purposes. The Calling Card user dials an access number (usually a toll free number), the number being called and an authorization code with a PIN (personal identification number). The user is assessed a per minute charge, per call, billed an initial minimum period of 30 seconds, and then each additional 6 seconds thereafter.

## 7.3.2 Calling Card Schedules

	<u>Per Minute of Use</u>
Intrastate Calling	\$.18

## 7.3.3 Payphone Surcharge

A payphone surcharge will apply to all completed Calling Card calls originating from a public/semi-public payphone. This charge is in addition to the per minute charges listed above.

	<u>Per Call</u>
Payphone Surcharge	\$.55 (I)

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## SECTION 8 - SERVICE CHARGES

## 8.1 Service Order Charge

Service Order Charges apply to the receipt, recording and processing of customer orders for work to be done.

Following are several types of service orders and the non-recurring charges:

<u>Service Order description:</u>	<u>Non-Recurring Charge (per service order):</u>
Order new or additional exchange access lines	\$58.56
Order a move or change existing service and equipment	\$20.19
Order new or additional features and equipment	\$20.19
Record type only change	\$20.19

## 8.2 Service Connection Charge

Service Connection Charges apply for the work associated with the installation of exchange access lines from the serving central office up to and including the rate demarcation point on the customer's premises.

These work functions include, but are not limited to, central office cross connect work, work done with distribution facilities outside of the central office and connection of drop wire to the network interface device at the customer's premise.

<u>Service Connection description:</u>	<u>Non-Recurring Charge (per line):</u>
Connect new or additional exchange access lines	\$21.71
Change existing exchange access lines or install features	\$6.06

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## SECTION 8 - SERVICE CHARGES

## 8.3 premise Visit Charge

Premise Visit Charge applies for visiting the customer's premises to perform the work requested up to and including the network interface device and includes travel time to such premises.

<u>Premise Visit Charge:</u>	<u>Non-Recurring Charge</u>
First hour for a premise visit	\$120.00
Each additional ½ hour for a premise visit	\$ 37.50

All wire and equipment charges are in addition to any premise visit charges.

## 8.4 Suspension of Service

A Suspension of Service charge applies to the disconnection or the restoration of suspended service and facilities because of non-payment of bills. The customer may be required to provide a deposit at the time of service restoration.

	<u>Non-Recurring Charge</u>
Suspension of Service (per account)	\$50.00

## 8.5 Paper Billing Fee

A Billing Fee per account, per invoice will apply when a paper invoice is rendered.

	<u>Per Account, Per Invoice</u>
Paper Billing Fee	\$5.00

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## SECTION 8 - SERVICE CHARGES

## 8.6 Presubscription

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Presubscription is a procedure whereby an End User or location provider may select and designate to the Company an interexchange carrier(s) to access, without dialing an access code for calls leaving the local service area of the Company. The interexchange carriers are referred to as the End User's or location provider's primary interexchange carrier. The End User or location provider will be allowed to select a primary interexchange carrier for IntraLATA calls and a primary interexchange carrier for interLATA calls.

Should a caller wish to use the services of an interexchange carrier other than the primary interexchange carrier, it is necessary for the caller to dial the necessary access code(s) to reach that interexchange carrier's services.

## 8.6.1 Application of Charges on Presubscription

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- A. End users or location providers placing orders for service will be asked to select a primary interexchange carrier at the time they place an order with the Company for Local Exchange Service. There will be no charge for this selection.
- B. End users or location providers that choose to change their primary interexchange carrier within one month of the effective date of their new service will not be charged for the change.
- C. Subsequent to a one month period following installation of Local Exchange Service, for any change in selection, including a change from one access code to another access code for the same interexchange carrier, a nonrecurring charge applies. The nonrecurring charge for a primary interexchange carrier (PIC) change is billed to the End User who is the subscriber to the Local Exchange Service. However, an interexchange carrier may, at its option, elect to pay the charge for any End User and/or location provider at any time. The nonrecurring charge for a PIC change is set forth in this price list.

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SECTION 8 - SERVICE CHARGES

## 8.6 Presubscription (continued)

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## 8.6.2 Dispute Application for Presubscription

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If the End User or location provider disputes a PIC change, the Company will investigate the origin of the change and shall restore the End User or location provider to their previous PIC. If the change was due to Company error, the End User or location provider will be returned to their previous primary interexchange carrier free of charge. If the change was submitted by an interexchange carrier, and the interexchange carrier is unable to produce the signed End User or location provider Letter of Authorization (LOA), the nonrecurring charges will be assessed to the unauthorized interexchange carrier.

If there is a conflict between an End User, a location provider, or their respective agent, on the one hand, and an interexchange carrier on the other hand, over the designation of the primary interexchange carrier, the Company will honor the designation selected by the End User, location provider or their respective agent, regardless of any contractual obligations the End User, location provider or agent may have with one or more interexchange carriers.

If there is a conflict between an End User and/or location provider, on the one hand, and their agent on the other hand, over the designation of the primary interexchange carrier, the Company will honor the designation selected by the End User and/or location provider, regardless of any contractual obligations the End User and/or location provider may have with one or more interexchange carriers or agents.

The nonrecurring charge for an Unauthorized PIC change is set forth in this price list.

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SECTION 8 - SERVICE CHARGES

## 8.6 Presubscription (continued) (T)

## 8.6.3 Cancellation of Interexchange Participation for Presubscription (T)

If an interexchange carrier elects to discontinue all of its FGD service in the end office, the interexchange carrier is obligated to do the following:

- A. Notify the Company of the cancellation of their FGD service; and
- B. Contact all End Users or location providers that are presubscribed to the canceling interexchange carrier as their primary interexchange carrier. Inform these End Users or location providers of the cancellation and request the End Users or location providers to contact the Company to select a new primary interexchange carrier.

The Company will bill the canceling interexchange carrier the service order charge for each End User and location provider the interexchange carrier has predesignated to it. Such charge will not apply to the canceling interexchange carrier where the canceling interexchange carrier transfers or assigns its FGD services and the associated 10XXX or 101XXX code to another interexchange carrier in such manner that the Company does not change End User or location provider records or End User and/or location provider PIC designation, or if another interexchange carrier elects to pay the service order charge on behalf of the canceling interexchange carrier.

## 8.6.4 Interexchange Carrier Initiated Conversions for Presubscription (T)

When an interexchange carrier requests that their End User and/or location provider be changed from one access code to another access code on a mass conversion basis, e.g., an interexchange carrier using two or more PIC designations or an interexchange carrier assuming ownership of another interexchange carrier's End Users and/or location providers etc., charges as set forth in this price list shall apply.

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## SECTION 8 - SERVICE CHARGES

## 8.6 Presubscription (continued) (T)

## 8.6.5 Rates and Charges (T)

Customers may select an Interexchange Carrier when completing a Service Order. Changes to the primary Interexchange Carrier, either IntraLATA or InterLATA, after initial installation are as follows:

	<u>Non-Recurring Charge</u>
Primary Interexchange Carrier Change Charge (per line or trunk)	\$5.00
Unauthorized PIC Change Charge (per line or trunk)	\$5.00

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SECTION 9 - SPECIAL ARRANGEMENTS

## 9.1 Special Construction

## 9.1.1 Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include: (1) non-recurring type charges; (2) recurring type charges; (3) termination liabilities; or (4) combinations thereof.

## 9.1.2 Basis for Cost Computation

The costs referred to in 9.1.1 include one or more of the following items to the extent they are applicable:

- A. cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes:
  - 1) equipment and materials provided or used,
  - 2) engineering, labor and supervision,
  - 3) transportation, and
  - 4) rights of way;
- B. cost of maintenance;
- C. depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
- D. administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;
- E. license preparation, processing and related fees;
- F. tariff preparation, processing and related fees;
- G. any other identifiable costs related to the facilities provided; or
- H. an amount for return and contingencies.

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SECTION 9 - SPECIAL ARRANGEMENTS

## 9.1 Special Construction (continued)

## 9.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the Customer.

- A. The termination liability period is the estimated service life of the facilities provided.
- B. The amount of the maximum termination liability is equal to the estimated amounts for:
  - 1. Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
    - (a) equipment and materials provided or used,
    - (b) engineering, labor and supervision,
    - (c) transportation, and
    - (d) rights of way;
  - 2. license preparation, processing, and related fees;
  - 3. tariff preparation, processing, and related fees;
  - 4. cost of removal and restoration, where appropriate; and
  - 5. any other identifiable costs related to the specially constructed or rearranged facilities.
- C. The applicable termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section 9.1.2 by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 9.1.2 preceding shall be adjusted to reflect the predetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

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## SECTION 9 - SPECIAL ARRANGEMENTS

## 9.2 Extensions To Serve New Customers\*

## 9.2.1 Definitions

Applicant, as used herein, means the subdivider, developer, builder or owner applying for the construction of a telephone distribution system to serve one or more new Customers.

Extension means the construction or installation of plant and/or facilities by the Telephone Company to provide service from existing plant and/or facilities of the Underlying Carrier to one or more new Customers, and also means the plant and/or facilities themselves. This term includes all plant and/or facilities for transmission and/or distribution, whether located on a public street or right of way, or on private property, including the wire, cable, pipe, conduit or other means of conveying a service from existing plant and/or facilities to each unit or structure to be served. The extension ends at the point where the service connects to the RDP.

Telephone Company in this Section refers to the Company and the Underlying Carriers whose network including transmission facilities are resold by the Company to provide Local Exchange Service. Since the Company has no transmission facilities, all construction or installation of an Extension as defined above would be done by the Underlying Carriers or their authorized representatives.

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SECTION 9 - SPECIAL ARRANGEMENTS

## 9.2 Extensions To Serve New Customers\* (continued)

## 9.2.2 Regulations

- A. The Telephone Company is not required to construct, own, operate or maintain an extension on any property unless the Telephone Company is legally authorized to do so, for example through an easement or right-of-way. The Applicant shall ensure that the Telephone Company is provided with such legal authority, at no cost to the Telephone Company and with no requirement for condemnation of the property.
- B. In constructing and operating an extension, the Telephone Company shall use equipment and practices that meet all applicable requirements which are consistent with industry best practices and standards and the Telephone Company's minimum system design standards, unless requested otherwise by the Applicant.
- C. Connections from the existing telephone distribution system to the underground system installed within the Applicant's subdivision are made by an extension of existing facilities in the normal method of construction along the established route which will serve the subdivision. Where the electric utility involved provides such an extension by means of overhead facilities, the Telephone Company's facilities may also be provided by means of overhead construction.
- D. The Telephone Company, Customers, Applicants, developers, builders, municipal bodies and other persons shall cooperate fully in order to facilitate construction of an extension at the lowest reasonable cost consistent with system reliability and safety. This includes sharing trenches where practicable, and coordinating scheduling and other aspects of construction to minimize delays and to avoid difficult conditions such as frozen or unstable soils.
- E. If an Applicant requests an extension that will serve both a designated growth area and an area not designated for growth, the Telephone Company will pay for, or financially contribute to, the portion of the extension that is necessary to serve a designated growth area, except as provided for herein. The Telephone Company will not pay for or contribute financially to the portion of the extension that will serve an area not designated for growth unless the area was determined to be exempt under N.J.A.C. 14:3-8.2.

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Chief Operating Officer  
Cooperative Communications, Inc.  
210 Clay Avenue  
Lyndhurst, NJ 07071

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SECTION 9 - SPECIAL ARRANGEMENTS

9.2 Extensions To Serve New Customers\* (continued)

9.2.2 Regulations (continued)

- F. The Telephone Company is eligible to apply for cost recovery under a Targeted Revitalization Incentive Program TRIP charge in accordance with N.J.A.C. 14:3-10.
- G. The Applicant shall furnish the items listed below without charge and in sufficient time in the judgment of the Telephone Company for it to meet service requirements:
  - 1) Rights-of-way and easements suitable to and without cost to or condemnation by the Telephone Company.
  - 2) The preliminary or tentative subdivision map which has been submitted to and approved by the appropriate authorities, showing the full layout of the subdivision to be developed in order to facilitate planning for the cables.
  - 3) The final subdivision map of the section of the subdivision which has received final approval of the appropriate authorities and which the Applicant proposes to develop in the immediate future. The map shall be furnished in both paper and electronic CADD format.
  - 4) A written estimate of the date on which telephone service will initially be required and the time schedule for the full development of the section.
  - 5) Documentation, which includes detailed plans of the development to enable the Telephone Company to determine if the development is in an "area designated for growth" as defined in N.J.A.C. 14:3-8 and depicted on a copy of the most current State Plan Policy map prepared by the State Planning Commission. In an area not designated for growth, the Board of Public Utilities may determine this area to be exempt pursuant to N.J.A.C. 14:3-8.8 and eligible for the same treatment as an area designated for growth.

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SECTION 9 - SPECIAL ARRANGEMENTS

## 9.2 Extensions To Serve New Customers\* (continued)

## 9.2.2 Regulations (continued)

- F. An extension to non-residential development shall be made underground if the development does not have service and the extension is located in an area where local government or the Telephone Company requires the extension to be underground. It is the property owners' responsibility to provide a suitable path or two 2 four-inch conduits and associated structures in accordance with the Telephone Company's layout design and specifications from the public road into the buildings. The Applicant or the Telephone Company may request a special exemption from the Board of Public Utilities if this requirement will result in a hardship, inequity, or will be discriminatory to other affected parties.
- G. An extension serving a residential development of three or more units shall be underground if the development does not have service and the extension will be placed along streets that are not already served by overhead facilities. It is the property owners' responsibility to provide a suitable path or two 2 four-inch conduits and associated structure in accordance with the Telephone Company's layout design and specifications from the public road into the buildings. The Applicant or the Telephone Company may request a special exemption from the Board of Public Utilities if this requirement will result in a hardship, inequity, or will be discriminatory to other affected parties.

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SECTION 9 - SPECIAL ARRANGEMENTS

## 9.2 Extensions To Serve New Customers\* (continued)

## 9.2.2 Regulations (continued)

- H. The Telephone Company will start construction only after all of the following conditions have been executed and met:
- 1) advanced construction payment and assigned contract of work,
  - 2) the right-of-way or easements specified proceeding are cleared of trees, tree stumps and other obstruction above or below grade at no charge to the Telephone Company to a width sufficient in its judgment to permit the use of machinery and equipment, and graded to within six inches of final grade by the Applicant. Such clearance and grading must be maintained by the Applicant during construction by the Telephone Company, and
  - 3) in a buried environment, furnish a trench meeting the standards and requirements of the Telephone Company or contract with the Telephone Company for the trenching work. Should the Applicant want to perform this work prior to the Telephone Company's scheduled construction start date, it must (i) obtain approval from the Telephone Company, and (ii) provide two 2 four-inch conduits and associated structures in accordance with the Telephone Company's layout design and specifications for the Telephone Company's use. The Applicant will maintain the trench until all utilities have been installed, after which time \* the Applicant is required to backfill the trench.
- I Where practicable, as determined by the Telephone Company and the electric utility involved, electric and telephone facilities may be placed in the same trench. Where joint use of a trench is practical, the Telephone Company will not commence work on an underground system unless and until the Applicant has satisfied all conditions precedent to the obligation of the electric utility as well as the Telephone Company to commence work on their respective underground systems.
- J. The charges specified in 9.2.2 following are based on the premise that each Applicant shall agree to cooperate with the Telephone Company in an effort to keep the cost of construction and installation of the underground telephone communication system as low as possible. This includes the scheduling of construction to preclude the necessity for trenching in frozen soils, or in land fill operations before soils have become stabilized.

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SECTION 9 - SPECIAL ARRANGEMENTS

9.2 Extensions To Serve New Customers\* (continued)

9.2.2 Regulations (continued)

- K. Should unusual circumstances arise which unreasonably would delay underground service, temporary wires may be installed in whatever manner is most practical under the circumstances, provided, however, that such temporary wires shall be replaced as soon as practicable with a permanent underground service.
- L. Upon approval by the Board of Public Utilities, excess costs, if any, due to temporary installations will be charged to the Applicant.

9.2.3 Schedule of Charges

A. General

The costs of an extension are the actual costs incurred to construct and install the extension, including materials and labor employed in the design, purchase, constructions, and/or installation of the extension, including overhead directly attributable to the work, as well as overrides or loading factors such as those for backup personnel for mapping, records, clerical, supervision or general office functions.

The estimated cost of each extension is prepared in the Contract of Work and determined on an individual case basis using the most recent costs. Where pavement cutting and restoration, rock removal, blasting, difficult digging conditions or special back fill is required, charges based on the costs involved may apply.

The charges herein are in addition to the charges shown elsewhere in this Tariff for the furnishing of the Telephone Company's service.

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SECTION 9 – SPECIAL ARRANGEMENTS

## 9.2 Extensions To Serve New Customers\* (continued)

## 9.2.3 Schedule of Charges (continued)

## B. Advance Construction Payments

An Applicant will be required to pay deposits contained in the Contract of Work in the form of advance construction payments based on estimated costs. Such deposits will be held without payment of interest. In addition, in all cases, the Applicant will be responsible for actual costs in excess of the advance construction payments. In the event that actual costs are less than any advance construction payments, the difference will be refunded to the Applicant upon completion of the extension. Where an Applicant plans construction of a development in phases, the Applicant shall indicate which phases are to be treated as separate development for the purposes of determining the amount of deposit and calculating any applicable refund formula. The deposit required for each phase of the extension shall be the cost of the extension required to serve that phase of the development. There are two types of advance construction payments that may be required of an Applicant:

## 1. Type 1 Deposits

Type 1 Deposits are for extensions in areas designed for growth as defined in N.J.A.C. 14:3-8.2, or has been determined to be exempt and eligible for the same treatment as areas designed for growth. Type 1 Deposits may be required by the Telephone Company and are subject to a 10-year refund formula. Any portion of a Type 1 Deposit remaining un-refunded 10 years from the date the Telephone Company is first ready to render service from the extension involved will be retained by the Telephone Company. In no event shall the Telephone Company refund more than the total Type 1 Deposit amount to the Applicant. The following portions of Type 1 Deposits are not refundable:

- a For any extension, the cost of extra service or of extra work required to provide standard service. If an Applicant requests service that costs more than that which is standard, or if an extension presents an unusual situation in which providing standard service is substantially more expensive than usual, the Telephone Company may charge the Applicant or the Customer the extra expense.

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SECTION 9 – SPECIAL ARRANGEMENTS

9.2 Extensions To Serve New Customers\* (continued)

9.2.3 Schedule of Charges (continued)

B. Advance Construction Payments

1. Type 1 Deposits

- b For any extension, the cost of the portion of the extension from the boundary of the property on which the new Customers to be served are located that is from the subdivision gate, or for an individual lot, from the curb of the lot to the point where the service connects to the building.
- c For an underground extension, the additional cost for underground service over and above the amount it would cost to serve those Customers' overhead.

2. Type 2 Deposits

Type 2 Deposits are for extensions in areas not designated for growth and not exempt under N.J.A.C. 14:3-8.2. Type 2 Deposits are required from the Applicant for the estimated cost and no portion of the deposit is subject to a refund; provided, However, in the event that actual costs are less than any advance construction payments, the difference will be refunded to the Applicant upon completion of the extension as set herein.

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SECTION 9 – SPECIAL ARRANGEMENTS

9.3 Individual Case Basis (ICB) Arrangements T

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service and/or rate not generally available under this tariff. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis.

9.4 Temporary Promotions

The Carrier may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering.

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